

## Re: Prevented from adding users

---

*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print\\_fax/2006-05/msg00137.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print_fax/2006-05/msg00137.html)

---

- *From:* Alex <Alex@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Wed, 10 May 2006 23:45:01 -0700
- 

Right clicking and connecting to printer works. The same error message appears when it tries to connect though.

XP SP2.

It seems to be getting it's point and print from the domain.

"Alan Morris [MSFT]" skrev:

Can the user make the connection by opening the remote machine (START, Run, \\printservername)

Right click the printer, Connect

XP Service Pack 1 or Service Pack 2?

Is the print server a cluster. You will need to enable kerberos on clusters.

But that should not matter if the policy is disabled. But since you get the message the policy is enabled. (just thinking here).

Run rsop.msc on the client and see where it's picking up the setting for the Point and Print policy.

--

Alan Morris

Windows Printing Team

Search the Microsoft Knowledge Base here:

[http://support.microsoft.com/default.aspx?scid=fh;\[ln\];kbhowto](http://support.microsoft.com/default.aspx?scid=fh;[ln];kbhowto)

This posting is provided "AS IS" with no warranties, and confers no rights.

"Alex" <Alex@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:0CA625DF-2493-4AF2-9023-65CFC394E3C2@xxxxxxxxxxxxxxxxxxxxx>

Re: Prevented from adding users

Hello and thanks for your reply.

I was unclear, the error message only appears on our Windows XP pro clients.

"Alan Morris [MSFT]" skrev:

So now all the machines get this error?

"A policy is in effect on your computer which prevents you from connecting to this print queue. Please contact your system administrator."  
"

Win2k or Server2003 DCs?

--

Alan Morris  
Windows Printing Team  
Search the Microsoft Knowledge Base here:  
[http://support.microsoft.com/default.aspx?scid=fh:\[ln\]:kbhowto](http://support.microsoft.com/default.aspx?scid=fh:[ln]:kbhowto)

This posting is provided "AS IS" with no warranties, and confers no rights.

"Alex" <Alex@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:8641BBD2-ADB6-4E0A-BB64-F711C5E0ED4C@xxxxxxxxxxxxxxxxxxxxx>

I have checked the default settings on my server 2003 and XP client. On both of them the settings are "not configured". I have tried settings "prevent users from installing printer drivers" to disabled on the server and "point and print restrictions" to disabled to allow connecting to any server.  
I still get the sam message (GPO has been refreshed by restarting XP clients).

"Alan Morris [MSFT]" skrev:

## Re: Prevented from adding users

Win2k is not affected by either policy.

On Server 2003 launch  
secpol.msc  
Security Options / Devices:  
Prevent users from installing  
printers  
drivers  
(default is enabled on  
Server, default on XP is  
enabled)

On XP  
launch gpedit.msc  
User Configuration /  
Administrative Templates /  
Control Panel /  
Printers  
/  
Point and Print Restrictions

This policy setting restricts the servers that a client can connect to for point and print. The policy setting applies only to non-Print Administrators clients, and only to machines that are members of a domain.

When the policy setting is enabled, the client can be restricted to only point and print to a server within its own forest, and/or to a list of explicitly trusted servers.

When the policy setting is not-configured, it defaults to allowing point and print only within the client's forest.

Re: Prevented from adding users

When the policy setting is disabled, client machines can point and print to any server.

--

Alan Morris  
Windows Printing Team  
Search the Microsoft Knowledge Base here:  
[http://support.microsoft.com/default.aspx?scid=fh:\[In\];kbhowto](http://support.microsoft.com/default.aspx?scid=fh:[In];kbhowto)

This posting is provided "AS IS" with no warranties, and confers no rights.

"Alex"

<Alex@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in message

[news:6D8B73C6-73DD-4303-815A-1E8E1033E1D5@xxxxxxxxxxxxxxxxxxxx](mailto:news:6D8B73C6-73DD-4303-815A-1E8E1033E1D5@xxxxxxxxxxxxxxxxxxxx)

Hello and thanks for your reply. I have checked all policy setting regarding printers in the domain default as well as my own policy and can't find anything to set this straight. What setting should I use to override the xp default policy? I'm running

Re: Prevented from adding users

server 2003  
SP1, XP  
SP2 and  
W2K SP4.

/Alex

"Alan  
Morris  
[MSFT]"  
skrev:

There  
is  
a  
security  
policy  
of  
Server  
that  
prevents  
driver  
addition  
for  
users.

There  
is  
a  
local  
policy  
on  
the  
XP  
SP2  
machines  
preventing  
connections  
to  
machines  
in  
non  
trusted  
domains.  
You  
can  
override  
this  
with  
a

Re: Prevented from adding users

domain  
policy.

You  
should  
not  
have  
any  
problem  
with  
Win2k  
clients.

What  
OS  
are  
the  
domain  
controllers  
running?  
Are  
the  
XP  
clients  
running  
SP1  
or  
SP2?

--

Alan  
Morris  
Windows  
Printing  
Team  
Search  
the  
Microsoft  
Knowledge  
Base  
here:

[http://support.microsoft.com/default.aspx?scid=fh:\[In\]:kbhow](http://support.microsoft.com/default.aspx?scid=fh:[In]:kbhow)

Re: Prevented from adding users

This  
posting  
is  
provided  
"AS  
IS"  
with  
no  
warranties,  
and  
confers  
no  
rights.

"Alex"  
<Alex@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote  
in  
message  
news:B17F9CD1-A152-47F6-8A95-609C60A3DAEF@xx

I  
have  
a  
2003  
server  
as  
a  
printserver,  
with  
a  
printer  
shared.  
When  
users  
try  
to  
add  
the  
printer  
the  
receive  
a  
message  
saying  
either  
"You  
do  
not  
have  
sufficient

Re: Prevented from adding users

security  
privileges  
to  
install  
hardware  
on  
this  
computer.  
Please  
contact  
your  
site  
Administrator,  
or  
logout  
and  
log  
in  
again  
as  
an  
administrator  
and  
try  
again.  
"  
(WINXP  
clients)  
or  
"A  
policy  
is  
in  
effect  
on  
your  
computer  
which  
prevents  
you  
from  
connecting  
to  
this  
print  
queue.  
Please  
contact  
your  
system  
administrator.

Re: Prevented from adding users

"  
(WIN2K).  
There  
is  
no  
GPO  
setting  
preventing  
them  
from  
installing  
drivers  
or  
adding  
printers  
etc.  
What  
can  
I  
do?