

Re: Can not print on LexmarkX83

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print_fax/2006-04/msg00149.html

- *From:* "Cari \ (MS-MVP)" <Newsgroups1@xxxxxxxxxxxxxxxx>
 - *Date:* Sun, 16 Apr 2006 11:29:48 -0700
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Disconnect the printer from the PC.

Uninstall it completely following Bruce Sanderson's instructions... (note steps 15 through 17)

<http://members.shaw.ca/bsanders/CleanPrinterDrivers.htm>

Download a new set of drivers from the Lexmark website at:

<http://downloads.lexmark.com/cgi-perl/downloads.cgi?ccs=229:1:0:95:0:0&emeaframe=&fileID=568&searchLang=en>

Install the software and do not reconnect the printer until it tells you to do so.

Cari (MS-MVP)

Printing & Imaging

<http://www.coribright.com/windows>

"cyber12" <cyber12@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:82ED9A56-F822-41DF-8B15-3BC9EBE3C94D@xxxxxxxxxxxxxxxx

I reinstalled a USB connection LexmarkX83 "all in one" printer and it printed a test page fine. Then in attempting to update the driver I added a new printer to the LPT 1 port by mistake in the Printer and Faxes folder. Realizing I'd made a mistake I removed the other printer icon from the Printer and Faxes folder. Now I can not communicate with the printer, it doesn't print and the display on the printer reads "SYSTEM ERROR A04 V5.81.

The Device Manager shows a Lexmark X83 MFP under Imaging devices and the other printer I thought I had removed under Ports (Com & LPT) as "ECP Printer Port (LPT1). I don't know if having a printer enabled on LPT1 is a normal configuration for a USB printer. Please help to troubleshoot this error.

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