

Re: Would anyone happen to know.....

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print_fax/2005-10/msg00122.html

- *From:* "Chuck" <cdkuder@xxxxxxx>
 - *Date:* Mon, 10 Oct 2005 00:59:44 -0400
-

Is the receiving fax any fax, or a particular model? There have been some problems with fax modes (class) and some fax machines, usually at high resolution settings. In the past, (pre XP) I've had to occasionally lock out higher resolution modes on a few modems.

Seems that the extra modes and handshaking caused the receiving fax to time out.

Have you setup the modem log and looked at the entries?

"NJITGS" <njitgs@xxxxxxxxxxxxxxxx> wrote in message

news:uyerwJ2yFHA.3864@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

> Thank you for your response! I have checked the (limited as they are)
> settings of my modem properites in Windows and also within the programming
> software for my modem, within the modem software I increased the wait time
> for response, however this is did not resolve the issue. What is
happening
> is that modem is disconnecting just after the receiving fax answers and
> relays the signal back to my moden, -as though the other fax was telling
my
> modem to drop the line, but that wouldn't make any sense, so there has to
> be some other reason for this.

>
> Thanks again!

>
> Elaine

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>

> "Chuck" <cdkuder@xxxxxxx> wrote in message

> news:OfAXFcsyFHA.1256@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

>> I don't know that this is really a software problem. It may be that your
>> fax/modem is disconnecting to soon. There may be a wait before
disconnect

>> option available. The receiving fax may have a setting for multiple
rings

>> before answer, and your modems delay before disconnect may not be long
>> enough. Look under control panel Phone & Modem as well as printers and
>> faxes.

>>

>> Another oddity I ran into. My fax is actually a Brother all in one

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720CN.

> To

>> get windows fax to work, as opposed to just the Brother software, I ended

> up

>> first installing a standard 56kb external modem on com1. (No fax/modem

> is

>> really connected, although I do have one in a box somewhere.) Evidently

>> this allows windows faxing to install properly.

>> After all of this, a reinstall of the brother software from CD (not

>> download) works properly. It seems that they forgot something in the

>> download version. Connecting to the brother via the USB port may be

> another

>> hassle, haven't tried that.

>>

>>

>> "NJITGS" <njitgs@xxxxxxxxxxxxxxxx> wrote in message

>> news:%23Q%239FcbYFHA.788@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

>>> Would anyone happen to know where I can find a freeware for faxing? -it

>>> seems my XP Fax Console has run amuck, it won't receive the relay signal

>>> back from the recipients fax machine it seems to disconnect just as the

>>> recipient fax answers and starts to send back the relay signal. Can

>> anyone

>>> help with this one, or direct me to an update for it? Thanks for your

>> time.

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>>> Elaine Beaurauxgart-Weiderhoff

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• **References:**

◆ **Would anyone happen to know.....**

◇ From: NJITGS

◆ **Re: Would anyone happen to know.....**

◇ From: Chuck

• Prev by Date: **Re: Generic IEEE 1284.4 Printing Support Problem**

• Next by Date: **Can't save printer settings**

• Previous by thread: **Re: Would anyone happen to know.....**

Re: Would anyone happen to know.....

Re: Would anyone happen to know.....

- Next by thread: **Re: Printer settings could not be saved**
- Index(es):
 - ◆ **Date**
 - ◆ **Thread**