

Re: Requirement to enter fax nos for Outlook contacts in "canonical" format – absurd!

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print_fax/2005-04/msg00194.html

- *From:* "Mike" <google@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* 7 Apr 2005 19:23:59 -0700
-

I'll search Outlook and try to find the place where I can configure it to auto-insert the country code (1). Why am I trying to insert a country code when I am simply dialing within my country? Hmmm, I guess I never thought of the long distance 1 prefix as a country code. I thought country codes only applied to international calls. Your solution sounds similar to the trick I found, where I checked "To disable call waiting, dial ..." in the Dialing Rules. Either way we're using a band-aid approach :)

I've looked at the Control Panel's Phone and Modem Options applet, Dialing Rules, Locations etc. and find no place where one can indicate to dial a 1 for long distance calls. The closest is the "to access an outside line for long distance calls, dial ..." located on the Edit Location screen's General tab. But that setting, if enabled, dials the specified digit(s) then *waits* for a dial tone, then dials the number. We need it to first wait for a dialtone, then dial the long distance prefix, then the number. This setting is really meant for business or hotel PBX systems where you have to enter a code to get an outside line/dialtone...

So my original criticisms remain – why isn't Windows smart enough to provision for dialing of the standard 1 prefix that 99% of US folks have to dial? It should be easy to find, configure etc. – instead this feature is entirely missing or so ridiculously hidden somewhere as to be essentially useless. Folks should not have to research how to do this – it should be so blatantly obvious that even the most nimble novice can figure out how to make calls. Now I know how my computer consulting client's feel when Windows doesn't work intuitively :) God help me if I have to explain this silliness to them :))

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- *Follow-Ups:*
 - ◆ **Re: Requirement to enter fax nos for Outlook contacts in "canonical" format – absurd!**

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◇ *From:* Russ Valentine [MVP–Outlook]

• **References:**

- ◆ **Requirement to enter fax nos for Outlook contacts in "canonical" format – absurd!**
◇ *From:* Mike
- ◆ **Re: Requirement to enter fax nos for Outlook contacts in "canonical" format – absurd!**
◇ *From:* Russ Valentine [MVP–Outlook]
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