

Re: problem with parallel port – all printers

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print_fax/2005-04/msg00129.html

- *From:* "Thomas Ferguson" <tomf@xxxxxxxx>
 - *Date:* Tue, 5 Apr 2005 14:42:21 -0300
-

Quit Windows and switch the computer and printer off. Remove the printer cable. Inspect the connectors on the printer and computer for damage, e.g. bent pins. Inspect the printer cable paying special attention to the connectors. If possible, try switching out the cable and reconnecting the printer with a new or known-goods, IEEE-compliant parallel printer cable of high quality. Do not use an extra-long cable.

Power up the printer. Turn the computer on. Enter the BIOS setup of the printer as it boots and make sure the setting for the port the printer uses is for the type recommended. Consult your printer manual.

If no joy, verify the printer by connecting it to a different computer. Verify the computer by connecting a different printer.

If you have any reason to suspect a virus/Trojan/spyware or other malware, get and run a quality anti-virus and anti-spyware package. There are some anti-virus scans you can run free from the Internet that are worth trying but nothing beats a good package run locally.

Let us know.

Tom
MSMVP
Windows Shell/User

"jean_37757" <jean37757@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:3106D9DC-06DA-457D-9215-C6FD46207FD7@xxxxxxxxxxxxxxxxxxxx

:I am experiencing similar issues, but with hp DeskJet 812C. Like you, I,
: too, have tried everything that hp recommended, to no avail. I can only
: suspect a bug has gotten into my computer past my Norton Internet Security
: 2005 & all the ms security patches – despite my best effort's. My printer
is
: making noise as if it is trying to print & bumping!?! I guess that if we
can
: find the bug, it may fix the printer issue. Wish me luck & Good luck to
you
: too.

Re: problem with parallel port – all printers

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:
: "P_in_IL" wrote:
:
:>
:>
:> "B_in_VT" wrote:
:>
:>> I have a new Acer laptop with XP pro and it printed fine for about a month.
:>> All of a sudden it can no longer print from the parallel port. I see the
:>> printer icon in the tray– it looks like the system has sent the document to
:>> the printer– the icon disappears as if the document printed – then nothing
:>> happens and there is no error message.
:>>
:>> Microsoft has an article about this – but I tried all the suggestions,
:>> including deleting and re–installing the printer and the port and changing
:>> some BIOS settings.
:>>
:>> I know the problem is not the printer – it prints a test page offline and I
:>> have the same problem with another printer that I can print from when using
:>> the USB port.
:>>
:>> The printer I want to use is an old HP 4P – works great – but has no USB port.
:>>
:>> Any help would be very much appreciated.
:>>
:>> I have a four year old DELL Pentium 4. I recently upgraded to Windows XP from Windows ME and have the exact same problem. My HP LaserJet 4P does not work. I too thought maybe it was the printer, but test pages and a friends PC fired the 4P right up. It did work for about a month, but then nothing. It accepts the print command as if it is fine, no error message and no printer output. This is very frustrating. I wish I could help you out more, but I have no idea. If you figure something out, please let me know.
:>
:> Misery loves company... Good Luck and Best Wishes!
:>
:> P

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- **References:**

- ◆ **RE: problem with parallel port – all printers**

- ◆ *From: jean_37757*

- Prev by Date: **Re: Epson Stylus Colour 880**

- Next by Date: **Re: Driver for Epson T-1000**

- Previous by thread: **RE: problem with parallel port – all printers**

- Next by thread: **Print jobs won't go away**

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