

Installation HP PSC 2410 failed on WXP SP2

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http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print_fax/2004-10/0967.html

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Date: 10/29/04

Date: Fri, 29 Oct 2004 22:37:18 +0200

Hi,

When I try to install the HP PSC 2410 the Wizzard always ends up with error message :

"There was a problem installing this hardware PSC 2400 (USBHUB).An error occurred during the installation of this device. The required section was not found in the INF."

First, I uninstalled HP OfficeJet (witch had installed HP PSC 2410 driver, so I installed the last OfficeJet (and driver)-> Nothing better

I unplugged all my USB devices, uninstalled all usb device drivers. After a reboot in "safe mode", I deleted USB entries in device manager and in registry.After a second reboot, Windows XP SP2 has detected correctly USB ports.I try again to install PSC 2410 driver-> without success, the same error occurs again and again

On Windows XP SP1, HP PSC 2410 works fine...
What's wrong with Windows XP SP2

my system : Abit KG7 (southbridge VIA VT82C686B, USB port 1.1) with lastest released BIOS
WXP SP2
VIA Hyperion 4.53
VIA USB Filter 1.10 (with or without it, HP PSC 2410 does NOT work on WXP SP2)

Thank you for any help

Philippe

Outgoing mail is certified Virus Free.
Checked by AVG anti-virus system (<http://www.grisoft.com>).
Version: 6.0.786 / Virus Database: 532 - Release Date: 29/10/2004