

# Printer will only work in Admin Account

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print\\_fax/2004-10/0504.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print_fax/2004-10/0504.html)

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I forgot to mention when the printer won't work I get the following error:

"AIO.exe has encountered a problem and needs to close" and MS wants to sent an error report.

Also, the problem is the printer will not COPY or SCAN in the limited user accounts, it will print. I didn't state this properly.

Again, I would appreciate any help.

Sincerely, Libra

Libra Wrote:

> *Hi,*  
> *I have XP Home (I just got this computer about 2 weeks). After*  
> *installing SP2 I installed a Dell 920 all-in-one printer. The printer*  
> *will only work in the Admin account. A few days ago after reading a*  
> *post here, I removed the printer and reinstalled it with all users as*  
> *Admin. I then rebooted and checked it in Admin and changed the Users*  
> *back to limited users. I blocked Lexprss.exe in Zone Alarm (since I'm*  
> *not sharing with another computer, only the users). It wouldn't work*  
> *and giving Lexprss.exe rights didn't help it.*  
>  
> *I again removed and reinstalled the printer today following the same*  
> *procedure and gave Lexprss rights. It worked when the account was in*  
> *admin. I rebooted and changed the accounts to limited users and it*  
> *wouldn't work. I then gave a user account Admin rights and it worked,*  
> *switched to limited and it continued to work. When I logged off the*  
> *account and went back on it wouldn't work.*  
>  
> *Can anyone help? I was on with tech support for 5 days and no one*  
> *could fix it. I have removed and reinstalled the printer at least 15*  
> *times. I was going to return the computer and printer but at one point*  
> *it seemed to be working and now I have lost that opportunity. This*  
> *computer is my daughter's and I don't want her surfing around with*

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> *admin rights.*

>

> *I would appreciate any help with this. Thank you.*

>

> *Sincerely, Libra*

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Libra