

hp psc 2110 printer problem

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robert,
sounds like you have been bitten by hp, first verify that you have a good software (maybe a cd?). I know it's taken me 2 months to get my 4110 all in one working with xp pro. This is what i did to get mine to work (and it's still working..fingers crossed). Unplug printer from the computer, turn off the printer and remove power from it, this clears the buffer inside the printer, reapply power. Download the scrubber utility from hp. and install and run it. the original uninstall leaves remnants behind, which could cause problems reloading the software. next reboot the machine and verify that the printer/scanner is not available in device manager or anywhere else. if so, run the scrubber again. next install the software, when the software asks you to plug in the device, turn it on, and plug it in. Let windows discover it and install the devices needed, at this point it gets kinda squirly with the different screens popping up between windows and the hp install software, but you should see in your taskbar that the hardware is ready for use, next verify in your services under 'control panel/admin tools/services' that the WIA service is set to auto. Everything should be set up. When you reboot after set up, double click on my computer and verify that you can see your drives. If you get a flashlight (like's trying to find them), then I recommend that you turn off the printer prior to turning off the computer, and turning the printer back on after the computer is started and logged on. The HP director software and the WIA service butt heads and the scanner usually cannot be detected. Good luck to you!!!
rob

>-----Original Message-----

>ok i have tried for about 1 week trying to install this printer and it wont

>work i DL the drivers from hp.com and it says that it installs but it wont

>open printer so it rstarts auto and then it says it found

a printer while

>*installing the stuff all of a sudden it stops and says*

the data is invaild

>*and i dont know what else to do someone have any ideas?*

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