

Re: SP2 BUG

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print_fax/2004-09/0299.html

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When Windows XP SP2 is installed, all patches installed prior to that are no longer listed in Control Panel Add/Remove Programs. So, if you have 12 patches listed, you do not have SP2 installed. Also, all System Restore Points are removed.

Many patches issued prior to the release of Service Pack 2 have "SP2" in their names as shown in CP Add/Remove Programs to indicate that these patches will (now are) included in Service Pack 2.

To verify whether or not Service Pack 2 is actually installed:

click Start
right click on My Computer
select Properties

If SP2 is installed, it will say so under the "System:" heading.

Also, there will be a single entry in CP Add/Remove Programs that says exactly "Windows XP Service Pack 2" (no KB article number or anything else).

Most patches can be uninstalled using Control Panel, Add/Remove Programs.

You can also uninstall Service Pack 2, at which point any patches you applied prior to installing Service Pack 2 will re-appear in CP Add/Remove Programs.

I suggest:

1. download and install Service Pack 2 – you should be able to do that through Windows Update (Open IE, click Tools, Windows Update).

2. see if the information at

<http://members.shaw.ca/bsanders/CleanPrinterDrivers.htm> helps.

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Bruce Sanderson MVP

It is perfectly useless to know the right answer to the wrong question.

<anonymous@discussions.microsoft.com> wrote in message

news:1fbc01c48d2a\$1beb6110\$a301280a@phx.gbl...

>

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Re: SP2 BUG

microsoft.public.windowsexp.print_fax: Re: SP2 BUG

>>: of the network printers.
>>:
>>: Printers are an HP on a 98se client and a Canon on the 98SE
>>: Host.
>>:
>>: Message on XP is A StartDocPrinter call was not issued.
>>:
>>: Short of uninstalling XP and idea
>>:
>>: 2nd request for help
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