

## Re: Can't log on to Domain after installing Fax Services

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print\\_fax/2004-04/0903.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print_fax/2004-04/0903.html)

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**Date:** 04/22/04

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If you turn the Fax Service as Manual Start from Service Control Manager, can you log in?

Do you have some existing connections to remote shared fax printers? (Go to Start | Printers & Faxes to find this out)

Open Fax Client console and check whether there are any faxes in Outbox waiting to be sent.

Thanks,  
Anand

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Ananda Sarkar

Microsoft Printing, Imaging and Fax Team

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"Stewart Smith" <nospam@nospam.com> wrote in message news:e4R2zZlIEHA.3820@tk2msftngpl3.phx.gbl...

> I am using XPPro connected to an NT4 domain. Everything works fine until I  
> install Fax Services, afterwhich I can no longer log on to the domain  
after

> starting up. It gets as far as the 'Loading your personal settings' dialog  
> box and then just hangs there. The PC hasn't actually stopped responding  
as

> there is still disk activity and the colour bar still slides at the bottom  
> of this dialog box. I have tried every combination of keys I can think of  
> but nothing will take it beyond this point. (i.e. CTRL-ALT-DEL, ALT-TAB,  
> CTRL-TAB, ESC, ALT-ESC, PWR button etc etc). The only option is to turn it  
> off completely at the switch. The only subsequent entry in the event log  
is

> the 'Couldn't find a domain server' one (or words to that effect)

>

> If I log on as a local administrator then it logs on fine. I can then log  
> off (without shutting down) and re-log on to the domain. Once the PC has  
> been shut down I have to go through this process again.

> When I can finally get logged on, the fax services work fine.

> The PC is a laptop which is used both online and offline. The problem  
exists

> in either of these scenarios.

> If I uninstall Fax Services then everything works ok again.

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microsoft.public.windowsxp.print\_fax: Re: Can't log on to Domain after installing Fax Services

- > Has anyone any idea what may be causing this?
- >
- > Thanks
- > Stewart
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