

## Re: Importing Pictures from Canon g9

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.photos/2008-01/msg00004.html>

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- *From:* guy2001 <[guy2001@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:guy2001@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 1 Jan 2008 08:21:12 -0800
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Thanks for your help John.

After trawling through a lot of other posts, I did go out and buy a card reader on new years eve, and it worked like a charm. There were some possible advantages with canon's own software in terms of automatic numbering of images on transfer, but I guess I'll live without that. Canon provides no driver for this camera as it's meant to "plug and play" in XP. I still think I have a plug&play driver issue in my installed XP, though, as I also have a scanner that's stopped being recognised by the pc recently. Oddly enough, it's also a Canon.

The G9 is great. I haven't actually tried the movie mode yet -- too busy learning the ropes and taking stills!

Regards,

Guy  
"John Inzer" wrote:

guy2001 wrote:

I cannot import pictures directly to my pc from my canon g9 camera, which uses a sd memory card. The camera is not recognised by windows XP. I have tried updating the driver, using install hardware wizard, etc with no joy. it appears that the ptp driver in windows xp for this camera is either missing or corrupted (error 39 is listed), the camera does not appear in the list of hardware in the install hardware wizard. I have tried installing a different camera driver from the list in the wizard, but none of them will actually load and appear in the cameras and scanners folder, and have a little exclamation point icon next to them.

i am using windows XP with sp2 and all the necessary windows updates from the update site. Having read some other threads here, I will be

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buying a card reader to see if that works, but i'm half expecting that the pc will not recognise or read that either. I also have a small sony camera which the pc has no trouble recognising.

i think i need to re-install the missing or corrupted plug-and-play drivers for XP but so far i haven't been able to identify where they can be found on microsoft's huge site.

Sorry for such a long winded question -- any suggestions would be appreciated.

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Congrats on the G9...I would like to have one myself. How do you like the 1024x768 movie mode?

Instead of fighting all these issues why not purchase a USB Memory Card Reader and download your image files from it. The reader will be identified as a Removable Disk and no additional software will be required.

As a bonus you won't have to connect your camera when downloading and your batteries will not be drained. Also it's possible to corrupt images by downloading when batteries are low so there's another roadblock that is omitted.

Cheers.

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John Inzer  
MS Picture It! –  
Digital Image MVP

Digital Image  
Highlights and FAQs  
<http://support.microsoft.com/ph/695>

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