

Re: Photo info plug-in not working

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.photos/2007-01/msg00281.html>

- *From:* loren <loren@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 26 Jan 2007 09:11:01 -0800
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John,

I looked again and you are correct. I don't know how I missed it earlier. If I don't get a response telling me how to fix the plug-in so it works, I'll delete it.

Thanks again for your reply

Loren

"John Inzer" wrote:

loren wrote:

wI apolgize for cross posting the question below. I realize now that this is a more appropriate group than the group I originally posted this with:

I installed a Microsoft Explorer Plug-in from this Microsoft site:
<http://www.microsoft.com/windowsxp/using/digitalphotography/prophoto/photoinfo.msp>

When I right click on a photo in Windos Picture and Fax Viewer, an error message comes up saying "A file system I/O error ocurred. Please check that the files are not locked and that you have appropriate permission".

There's no guidance on the Microsoft site, no FAQ, nor any assistance at all.

I've been the sole user of my pc since I bought it, and have never had a problem accessing any photos or anything else on it.

I think the plug-in could be useful if I can get it to work, but if not, I'd like to uninstall it. But it doesn't appear in startup nor in the control panel add/delete programs, so I'm at a loss on how to delete it.

Does anyone here have any suggestions on getting it to work, or if

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not, how to delete this plug-in?

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Sorry, I cannot offer a solution for
the error.

On my system...the tool is listed in
Add-Remove Programs as:
"Microsoft Photo Info"

John Inzer
MS Picture It! MVP

Digital Image
Highlights and FAQs
<http://tinyurl.com/aczzp>

Notice
This is not tech support
I am a volunteer

Solutions that work for
me may not work for you

Proceed at your own risk