

Re: cannot save photo story 3 file

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.photos/2006-01/msg00218.html>

- *From:* "marco" <marco@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 18 Jan 2006 04:47:02 -0800
-

thanks for repling john...

I tried doing all of the above but the same thing happens. I do have 1Gig of RAM. But like I said, the file is only 20 MEGS in size. When i halve the file it works so it seems like a size issue but why it is I cant answer that. If anyone has experienced this please come forward, as Microsoft does not help customers with "free" downloads.

"John Inzer" wrote:

> marco wrote:
>> I've tried to save my photo story 3 file of 20Mb in size
>> and it doesn't allow it.
>> I get the message "there is not enough memory or disk
>> space to complete this operation..". It also goes onto say
>> to un-install photo story 3 and Windows Media 10 because
>> the programs may be corrupted. I've uninstalled both
>> programs and re-installed them again and it happened
>> again.
>> As for not having enough disk space, i have over 150 Gig
>> of space on my hard drive.
>> I have done a disk clean-up and a disk deframenter also.
>> What I have done to troubleshoot though was to shorten my
>> file to about 10mb in size and .. it worked!
>> But this is not acceptable as the maximum size allowed
>> is way above this. I also dont use that many pictures
>> either but i have used some photo software effects to
>> alter the look of them. If anyone can help that will be
>> greatly appreciated thank-you.
> =====
> Just some ideas....
>
> I know you ran DiskCleanup...but try deleting
> your Temporary Internet Files...have a look at
> the following articles:
>
> (260897) How to Delete the Contents of the
> Temporary Internet Files Folder
> <http://support.microsoft.com/?kbid=260897>
>

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- > (301057) Temporary Internet Files Use More
- > Disk Space Than Specified
- > <http://support.microsoft.com/?kbid=301057>
- >
- > Maybe adding more RAM or increasing
- > the size of your paging file would help.
- >
- > (308417) HOW TO: Set Performance Options
- > in Windows XP
- > <http://support.microsoft.com/?kbid=308417>
- >
- > Also...before opening PhotoStory...close
- > all programs...especially virus scanners.
- >
- > ---
- >
- > John Inzer
- > MS Picture It! MVP
- >
- > Digital Image
- > Highlights and FAQs
- > <http://tinyurl.com/aczzp>
- >
- > Making Good Newsgroup Posts
- > <http://www.dts-1.org/goodpost.htm>
- >
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• **Follow-Ups:**

- ◆ [**Re: cannot save photo story 3 file**](#)
◇ From: John Inzer

• **References:**

- ◆ [**Re: cannot save photo story 2 file**](#)
◇ From: John Inzer

- Prev by Date: [**Re: EXIF Data is missing**](#)
- Next by Date: [**Question about Microsoft's Color applet**](#)
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