

Re: My Picture folder contents missing

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.photos/2005-10/msg00154.html>

- *From:* "John Inzer" <oobie@xxxxxxxxxxx>
 - *Date:* Tue, 18 Oct 2005 14:48:55 -0400
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Egleitch wrote:

got home tonight and my wife told me my computer was acting strange.

She said her My Documents folder was suddenly missing files. She has a limited user account.

Restarted PC. Had no choice. Says PC recovered from serious error. Log into my account (admin) I am missing all files from My Documents folder except for folder items and missing contents of my pictures folder....

All security patched applied and up-to-date. Same with Norton Anti-V, Pc sits behind Hardware firewall and router

Any hELP please

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It's a possibility that something has damaged/corrupted your User Accounts. Did you try a full system search to see if the files could be located?

I would suggest a full system virus scan using the most recent definitions. Also...

the following programs can be useful in maintaining a clean system:

AdAware, Spybot, MS AntiSpyware, A-Squared, CCleaner.

Maybe the entries in your Event Viewer would give you some idea what happened.

(308427) HOW TO: View and Manage Event

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Logs in Event Viewer in Windows XP
<http://support.microsoft.com/?kbid=308427>

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MS Picture It! MVP
How to ask a newsgroup question:
<http://support.microsoft.com/kb/555375>