

Re: help please with toshiba PDR-M60 camera connection

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.photos/2005-06/msg00084.html>

- *From:* "Brian V" <Brian_V@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 7 Jun 2005 11:07:21 -0700
-

Thanks for your response. My problem was solved only after I removed SP2 then installed camera. Have since reinstalled SP2 with no futher issues.

"Gregg Rivers [MSFT]" wrote:

- > Hello Brian,
- >
- > Not sure if you've had any luck with this issue or not. Here is some info
- > from the Toshiba web site. The info in the First Time Install section is
- > definitely worth trying.
- > – Downloading Images
- > The USB connection was designed for use with Microsoft Windows
- > 98/2000/ME/XP. If you are using Windows 95 or Windows NT, the drivers in
- > your operating system may not be supported by the USB connection. USB is
- > also supported by Apple / MAC.
- >
- > FIRST TIME INSTALL
- >
- > Note: Image Expert can be installed before or after the USB drivers for the
- > camera. If it is installed prior to installing the drivers, then please
- > temporarily remove the Camio Viewer from the System Tray (At the bottom
- > right of the screen in the bar, it looks like a little camera. Right Click
- > the little camera and select 'Exit' to temporarily close Camio Viewer while
- > you install the drivers.)
- >
- > 1) Drivers are located on the CD. Drivers can also be downloaded from the
- > web site to a known folder on your computer (for example, "My Documents").
- >
- > 2) Connect the camera to the computer by USB and turn the camera to the
- > "connection" setting on the Mode Dial (looks like a lightning bolt). Please
- > wait for the computer to detect the camera, this may take a few minutes the
- > first time it is connected (be patient, it is much faster after it has been
- > properly installed).
- >
- > 3) The Hardware Installation Wizard will recognize a new device connected to
- > the computer and prompt you for the location of the driver. Browse to the CD
- > or the folder (for example "My Documents") where the driver is located.

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>
> Imaging Devices > PDR-M60 Camera Driver
>
> 4) Open Image Expert and make sure that the configuration settings in the
> MENU / CAMERA / CONNECTION are Serial / USB instead of USB Mounted Drive.
> The pathway is not available under this setting so you will need to confirm
> USB Mounted Drive is still set to DCIM only.
>
> Let us know how that goes.
>
> Thanks,
> Gregg Rivers [MSFT]
>
> This posting is provided "AS IS" with no warranties, and confers no
> rights.
> Please note I cannot respond to e-mailed questions, please use these
> newsgroups.
>
> "Brian" <Brian @discussions.microsoft.com> wrote in message
> news:A65BFBA2-EA8B-48A3-9517-CEA8BBC971FC@xxxxxxxxxxxxxxxxxxx
>> used to work find on same pc running xp home. Have tried fixes used by
>> this
>> group on similar problems. Recently removed Real 10 has suggested by
>> group.
>> Camera does appear under device manager as imaging device when connected
>> but
>> will not update driver-get invalid data message at end of install wizard.
>> Two
>> unrecognized devices listed under imaging devices even with no camera
>> connected and they will not uninstall- says may be needed for boot. Any
>> ideas?
>
>
>
>

• **References:**

◆ **[Re: help please with toshiba PDR-M60 camera connection](#)**

◇ From: Gregg Rivers [MSFT]

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