

## Re: jpeg picture issues

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.photos/2004-04/0537.html>

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**From:** Yves Alarie (rd50\_at\_at\_pitt.edu)

**Date:** 04/22/04

Date: Wed, 21 Apr 2004 20:43:28 -0400

You have so many problems, it is difficult to get started but I think everybody will try to help.

1. Your camera

You have Kodak DC215. I checked the Kodak site to see what kind of camera this is. It is an older camera (please take no offense, in the digital world anything above 2 years is old and 3 years is senile) and according to the specifications you used a serial port to transfer photos from the camera to the computer. I looked if this can be done with XP at

[http://www.kodak.com/global/en/service/downloads/dln\\_ekn.jhtml?ekn=EKN006551](http://www.kodak.com/global/en/service/downloads/dln_ekn.jhtml?ekn=EKN006551)

Apparently this cannot be done. The only available way to read the photos would be to purchase a USB picture card reader and then downloading the software available at the above site to read your memory card from the card reader. The problem here is I don't know if your computer has a USB connector to connect a card reader to it. So in order for us to help you tell us a few things about your computer.

2. Your computer

How old is it?

Does it have a USB port?

You upgraded to XP, from what, 98, ME or 2000?

3. Your CD drive is not working and you can't read CDs. Again, give us a few answers.

When you copied photos to CD, how did you make the copy. You use some software like Roxio, Nero?

If we know this we can direct you to obtain the necessary software to read your CD. The fact that your CD drive is not working would indicate that you may have to go to the manufacturer of the CD drive and obtain a driver compatible with XP to make it work on XP.

4. The files on your camera are no longer jpegs.

What are they?

"KRisty" <anonymous@discussions.microsoft.com> wrote in message news:26fb01c427e3\$1fc77000\$a001280a@phx.gbl...

> OK- So I upgraded to XP, and now I can't view any

microsoft.public.windowsxp.photos: Re: jpeg picture issues

- > pictures on my CD, nor can I download the pictures off my
- > digital Camera(Kodak DC215) onto the CD, or anywhere else
- > for that matter. Normally you can right click on the
- > selected picture and there is a send to option—I don't
- > have that anymore, and I can't view a single existing
- > picture on my CD. Also the files on my camera are no
- > longer jpeg's, XP changed them over to something else.
- > Can anyone help? I've been trying to send pictures to my
- > husband in Afganistan!!! Thank you!