

Re: Computer too slow

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2008-06/msg00115.htm

- *From:* Big_Al <BigAl@xxxxxx>
 - *Date:* Tue, 10 Jun 2008 21:35:45 GMT
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Hedayat SM wrote:

Hi. I've had this problem before but I brought it to Acer service center and they fixed it since it was on warranty. Now the warranty is expired and if I go back it'd cost me.

My computer is extremely slow, suddenly. It happened over night and the startup takes about 20 minutes (Even when I just turn on my computer and the Windows XP logo is shown with the progression bar running, it runs for 5 minutes). When I run programmes, the programmes are slow. When I watch movies or hear music in windows media player, the songs and movies or videos are broken into bits a pieces and lags like hell. It takes more than 2 minutes to open internet explorer.

When previously I went to the service center for the same problem, the engineer mentioned to me that this is caused by one of the registry entries corrupted and the coordination between the drives, cd drives and all other internal components are not running properly thats why things are so slow and he also mentioned that fixing it is pretty easy and that all we have to do is delete the registry entry and restart the computer and Windows XP will automatically reinstall the registry entry by itself and all would be fine – he did it and proved to me that it worked and well, it DID work.

Now I've got the same problem and I can't go back. Can anyone help me? Tell me what registry entry he was talking about? Anything? If possible please reply to my email at 60380@xxxxxxxxxxxx with the subject "Computer too slow" because I do not check this website often nor my current signed in email often. Thank you very much. Your help is very much appreciated.

P.S: Reformatting is not a solution as I'm using my laptop for school purposes and there are more than 200GB of files scattered everywhere that I need.

The following is not my composition, but its still no worse for wear. I submit it as info if you wish to try some of it:

#1: A process that's loading down your CPU:

It could be a sub-process or application that's running in the background and taking all the CPU resources, which could be the cause of your PC

Re: Computer too slow

running slow.

To find and display what could be the problem try Process Explorer:

<http://www.microsoft.com/technet/sysinternals/SystemInformation/ProcessExplorer.msp>

Note: Once you have Process Explorer installed and running:

In the taskbar select View and check 'Show Process Tree' and 'Show Lower Pane' options.

Then expand the process named 'Explorer' (click on the + sign)

In the column on the left named 'CPU', look for any high CPU usage.

Next click on the CPU column to sort the processes by %CPU usage (Highest to Lowest).

Move the mouse cursor over any process, you should see a popup with some detailed info.

Then mouse over the process that's using most or all the CPU %.

Then click on that process to highlight it,

Now that it's highlighted, right click and from the options listed select: 'Search Online'

This should display what out there on the web about that process.

You can also double click on any process to open up a more detailed 'Properties' window.

Note: some entries like Explorer, System/Services, and Svchost entries may need to be expanded to show the detail (sub processes), in this case click on the + located to the left of the entry.

An alternate method using Process Explorer is to double click on the Graph just below the Menu bar.

This will open the 'System Information' window, which has a larger display of all three graphs.

Move your mouse over any spike in the CPU Usage graph to see what process/application or service was the cause of the spike.

#2: Stuff that loads during boot or logon and then is always running in the background:

If you want to list and explore what may be the cause then:

Try Autoruns from the MS Windows SysInternals site:

<http://www.microsoft.com/technet/sysinternals/ProcessesAndThreads/Autoruns.msp>

AutoRuns will show/list all apps/etc. that load/run when you first boot (Boot Execute tab),

when you logon (Logon tab) and other programs that load (grouped by labeled tabs) for easy viewing.

It also provides the ability to selectively allows you to stop any program (use with care) that you don't want to load.

You can undo any changes you have made.

Note: To get additional details on an item in the list you may need to highlight the item (right click) and use the 'Search Online' option to get the details, especially useful for the more obscure items in the list.

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