

Re: BSOD minidumps... HELP!

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2008-01/msg00126.htm

- *From:* devil_himself <DEVIL_HIMSELF123@XXXXXXXXXXXXXXXXXX>
 - *Date:* Thu, 10 Jan 2008 17:41:40 -0800 (PST)
-

On Jan 10, 9:48 pm, "Gerry" <ge...@XXXXXXXXXXXX> wrote:

Those are different Stop Error messages to the ones Mark has now posted. We shall see if uninstalling Zone Alarm had any effect when Mark reports back.

--

Hope this helps.

Gerry

~~~~~

FCA

Stourport, England

Enquire, plan and execute

~~~~~

devil_himself wrote:

On Jan 10, 5:00 pm, "Gerry" <ge...@XXXXXXXXXXXX> wrote:

Mark

The only person in recent times suggesting placing Dump files on a file hoster is Devil. This is the first time I have seen him comment although he has made his suggestion many times.

Has uninstalling Zone Alarm had any effect on the occurrence of Stop Error messages? You can rely on the Windows Firewall and

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do not have
to
use a third party firewall. Remember security is a team effort
and a
firewall is only one component. Removing Zone Alarm may
not have been
the only way to proceed. You can still paste the text of the
dump
reports into a further message here.

Background information on Stop Error message
0x50<http://msdn2.microsoft.com/en-us/library/ms793437.aspx>

PAGE_FAULT_IN_NONPAGED_AREA
Requested data was not in memory. An invalid system
memory address
was
referenced. Defective memory (including main memory, L2
RAM cache,
video
RAM) or incompatible software (including remote control
and antivirus
software) might cause this Stop message, as may other
hardware
problems (e.g., incorrect SCSI termination or a flawed PCI
card).
Source:<http://aumha.org/a/stop.htm>

Background information on Stop Error message
0xc2<http://msdn2.microsoft.com/en-us/library/ms796120.aspx>

0x000000C2: BAD_POOL_CALLER
A kernel-mode process or driver incorrectly attempted to
perform
memory
operations. Typically, a faulty driver or buggy software
causes this.
Source:<http://aumha.org/a/stop.htm>

You have not posted the whole of the two Event Viewer
reports

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covering
these two errors. A tip for posting copies of Error Reports!
Run
Event
Viewer and double click on the error you want to copy. In
the window,
which appears is a button resembling two pages. Click the
button and
close Event Viewer. Now start your message (email) and do a
paste into
the body of the message. Make sure this is the first paste
after
exiting
from Event Viewer.

If uninstalling Zone Alarm has not resolved the problem I
would
start by
testing RAM
memory: http://www.elephantboycomputers.com/page2.html#Hardware_Tshoot

How many memory sticks make up your total RAM
memory?

Hope this helps.

Gerry
~~~~~  
FCA  
Stourport, England  
Enquire, plan and execute  
~~~~~

Mark wrote:

Hi Gerry,

Re: BSOD minidumps... HELP!

Sorry about the links, I had read in another post that we should put the dumps on a file hoster and link to them, so I thought that was the protocol. My apologies if it is not.

This was the first:

Error code 10000050, parameter1 ffffffff,
parameter2 00000000,
parameter3 ffffffff, parameter4 00000000.

This was the second:

Error code 000000c2, parameter1 00000007,
parameter2 00000cd4,
parameter3 02060001, parameter4 86c63ec0.

Thank you!

Hi Devil,

As for Zonealarm, I will look into replacing it, but cannot go without any firewall, so it will have to do for now, it has never been the problem before, and it wasn't updated, so I wonder what has changed about it. Any suggestion for an alternate firewall that has both in and out bound protection?

Thank you!

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"devil_himself" wrote:

On Jan 10, 4:27 am, "Gerry"
<ge...@xxxxxxxxxx>
wrote:

Mark

If you want
help post
copies of
the Stop
Error Error
messages
not
links to web
sites.

--

Hope this
helps.

Gerry
~~~~~  
FCA  
Stourport,  
England  
Enquire,  
plan and  
execute

~~~~~

.Mark
wrote:

Hi,

Re: BSOD minidumps... HELP!

I
keep
getting
BSOD's,
they
just
started
a
couple
of
days
ago.

I
have:

1.
run
antivirus
–
clean
2.
run
antispyware
–
clean
3.
system
restore
to
a
point
in
Dec
when
I
was
rock
solid
stable.

I
have

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run
two
minidumps
though
the
debugger,
they
are
located
at:

<http://www.4shared.com/file/34381781/9ff35394/debuglog01>

<http://www.4shared.com/file/34381779/16b0c769/debuglog0>

I Have read The Dumps
AND i Think "Zonealarm" Is
The Coulpit

Zonealarm is Also know For
Bugcheck C2

Uninstall ZoneAlarm

I Have Been Playing with Minidumps For About half an Year Now

I Always Ask ppl To Send Their Minidumps But Most of The Time They
Don't follow My Suggestion

Similar Problem Due To ZoneAlarm

<http://forums.techguy.org/windows-nt-2000-xp/663809-nine-months-bsods...>

oops .. Wrong Links

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