

RE: Lost all sound on Emachine running XP Media Center

Source:

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- *From:* Greg <Greg@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 7 Jan 2008 22:40:00 -0800
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Hi Saytor-

Under the Voice tab in "Sounds and Audio Devices Properties" in Control Panel: The playback and recording boxes are set to the correct Realtek output and input.

Tested hardware on the recording, but got nothing...no waves. There is no 'test hardware' button under the Audio tab, but the status checks out that everything is enabled and working properly. Use this device is selected. All diagnostics say that hardware is working, but I just don't get anything. System is not registering any conflicts.

The standard sound recorder opens, but does not function and that seems to be a program or software problem.

Let me know what you think.

Thanks :)

Greg

"Saytor" wrote:

ok Greg, lets do it again. get to your control panel. click sound and audio or multimedia. click voice and make sure the device boxes playback and recording are selected, [media wave device]. next test hardware with your microphone. you will see 'test hardware' at the bottom right. do the same with audio. click hardware. click your sound card. click properties. click use this device. next, go to device manager and click your sound and video controllers. click your media sound card. click resources. see if any conflicts. if you find conflicts, let me know. by for now.

"Greg" wrote:

Thanks Saytor :)

"Saytor" wrote:

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Greg: I will get to you this monday.

"Greg" wrote:

Hi Saytor-

Still no sound. I don't have a cat. Nothing wrong with speaker wires and speakers are powered through the computer and they're powered up. I tried a different set of speakers, but no luck. Checked everything you suggested under device manager and everything says that they are enabled and working properly. I tried to update everything I could and all came back that I have the most current. I made sure that "use audio features on this device" is selected on all the ones that applied and still not getting anything. Lastly, I'm not sure about whether the sound card is an integrated one or on the pci slot. I assume it must be integrated. To have one on the pci slot means that I would have installed that, correct or no? This is a 2007 Emachine computer and I've never opened the case and installed any additional hardware. It's as is from the time I got it. Forgot to mention when this audio failure started which might be helpful in identifying the problem. Sort of embarrassing because I was fiddling around. This all started after I was playing around with the headphone and microphone jacks on the computer by plugging a headphone type connector running from a stereo into and out of those jacks on the computer. Ever since then, the sound has been gone and the basic sound recorder does not function. It will open, but doesn't go into record mode. Plugging that connector into and out of the headphone and microphone jacks continuously caused a malfunction somewhere. Could it be the Windows XP operating system...a software problem that I caused? Is it possible that I might have to restore the operating system? Thanks for the suggestions. Let me know

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what I should try next. I really appreciate your help. :)

"Saytor" wrote:

hi: lets get started. first i need to know if you have a intergrated sound card. or a sound card on your pci slot. now, do you have a cat? if so . check your speaker wiring. the cat could of chew the wiring. check for any cuts on the wiring. next, if your speakers have any batteries. check them also. next, see if your sound card is enable. go to device manager. click video and game controllers. then click your sound card. update and enable. do these steps one at a time to see if your sound comes back. next, click media and audio device. click properties–click audio devices–click audio device. choose [use audio feathurs on this device]. do the same with the others. let me know what happens. there are other ways to fix the problem. to fix sound, you must really search where the problem is. get back to me.

"Greg" wrote:

Thank You
Saytor, I
look
forward :)

"Saytor"

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wrote:

Hi
Greg:
I
send
you
a
message,
but
I
see
you
didn't
get
it.
I
will
send
it
again
tonight.

"Greg"
wrote:

Thanks,
I
appreciate
it
:)

"Saytor"
wrote:

hi
Greg:
i
will
get
back
to
you
on
my
day
off.
new

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years
day.