

Re: Performance on laptop crawling, but task manager says everything's fine. Help...

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Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2007-08/msg00320.htm

- *From:* "Gerry" <gerry@xxxxxxxxxx>
 - *Date:* Thu, 23 Aug 2007 03:07:28 +0100
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What appears in Event Viewer?

Please post copies of all Error and Warning Reports appearing in the System and Application logs in Event Viewer for the last boot which failed. No Information Reports or Duplicates please. Indicate which also appear in a previous boot.

You can access Event Viewer by selecting Start, Control Panel, Administrative Tools, and Event Viewer. When researching the meaning of the error, information regarding Event ID, Source and Description are important.

HOW TO: View and Manage Event Logs in Event Viewer in Windows XP
<http://support.microsoft.com/kb/308427/en-us>

Part of the Description of the error will include a link, which you should double click for further information. You can copy using copy and paste. Often the link will, however, say there is no further information.

<http://go.microsoft.com/fwlink/events.asp>

(Please note the hyperlink above is for illustration purposes only)

A tip for posting copies of Error Reports! Run Event Viewer and double click on the error you want to copy. In the window, which appears is a button resembling two pages. Click the button and close Event Viewer. Now start your message (email) and do a paste into the body of the message. Make sure this is the first paste after exiting from Event Viewer.

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Hope this helps.

Gerry

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FCA  
Stourport, England  
Enquire, plan and execute  
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joseph.greer@xxxxxxxx wrote:

My Fiance's laptop is experiencing some very strange symptoms. I don't know how to sum them up or even how to categorize it, but here's my best shot:

- * The computer when re-booted starts to hang just about when it starts to make a connection to our wireless network.
- * Everything takes about 30 seconds to do (click on start?... menu shows up 30 seconds or more later)
- * No signs of resource problems: The task manager shows CPU utilization at about 6%. Memory usage also seems normal. Network usage seems normal. Still... everything crawls.
- * Wireless network connections: The connection to our wifi network shows success.
- * I try to open Firefox but it never launches
- * I click on Start, it takes 22 seconds to load on screen.
- * I click Control Panel, it takes 3 minutes to open the screen... a searching flashlight is displayed as it cannot find the control panel icons. This process lasts minutes. (I've been watching it now for 5 minutes with no change).
- * Double-clicking on the wireless network connection icon in the lower right hand corner opens the Wireless Network Connection Status window (about 22 seconds later). The screen is frozen. The duration value is not incrementing. Buttons change color on mouse-over, but then freeze. The duration value increases a bit. It's like the program is getting a few milliseconds of cpu time every minute.

Later, if I get to the window showing all available wireless connections, the computer shows I am actually not connected. Attempts to reconnect start duplicate wireless connection icons on the bottom of the screen. Last reboot I got 6 of them. Three showing failure, two frozen mid-process of trying to get a new IP address allocated. One showing connected.

The whole system is un-usable and I've got no idea what to do. The slow system makes it extra difficult to troubleshoot.

Here are the specs of the system:

Sony VGN-SZ330P laptop
Windows XP OS with SP2
Virus Protection and Firewall by ZoneAlarm. All virus defs up-to-date.

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Any help appreciated.