

RE: System Log, January 9

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2007-01/msg00280.htm

- *From:* nass <nass@xx>
 - *Date:* Fri, 12 Jan 2007 13:54:03 -0800
-

"Junior Junk" wrote:

System log of event viewer for January 9: (Excluding information events)
This was the day the problem arose, so I include the last couple of events...

Event Type: Warning
Event Source: Server
Event Category: None
Event ID: 2511
Date: 1/9/2007
Time: 3:05:30 PM
User: N/A

Computer: XPS-D-HW4YL51

Description:

The server service was unable to recreate the share Sony Cybershot because the directory C:\Documents and Settings\Junior Junk\My Documents\My Pictures\Sony Cybershot no longer exists. Please run "net share Sony Cybershot /delete" to delete the share, or recreate the directory C:\Documents and Settings\Junior Junk\My Documents\My Pictures\Sony Cybershot.

For more information, see Help and Support Center at
<http://go.microsoft.com/fwlink/events.asp>.

Event Type: Warning
Event Source: Server
Event Category: None
Event ID: 2511
Date: 1/9/2007
Time: 11:43:05 AM
User: N/A

Computer: XPS-D-HW4YL51

Description:

The server service was unable to recreate the share Sony Cybershot because the directory C:\Documents and Settings\Junior Junk\My Documents\My

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Pictures\Sony Cybershot no longer exists. Please run "net share Sony Cybershot /delete" to delete the share, or recreate the directory C:\Documents and Settings\Junior Junk\My Documents\My Pictures\Sony Cybershot.

For more information, see Help and Support Center at <http://go.microsoft.com/fwlink/events.asp>.

Event Type: Error
Event Source: DCOM
Event Category: None
Event ID: 10005
Date: 1/9/2007
Time: 11:42:07 AM
User: NT AUTHORITY\SYSTEM
Computer: XPS-D-HW4YL51
Description:
DCOM got error "This service cannot be started in Safe Mode " attempting to start the service EventSystem with arguments "" in order to run the server: {1BE1F766-5536-11D1-B726-00C04FB926AF}

For more information, see Help and Support Center at <http://go.microsoft.com/fwlink/events.asp>.

Event Type: Error
Event Source: Service Control Manager
Event Category: None
Event ID: 7026
Date: 1/9/2007
Time: 11:38:57 AM
User: N/A
Computer: XPS-D-HW4YL51
Description:
The following boot-start or system-start driver(s) failed to load:
Fips
intelppm
SYMTDI

JJ,

First Disconnect the machine from the Internet and uninstall the Paint Shop, Fax service if it installed Via the control Panel or Via the services by typing in the Run command: services.msc and Stop the fax service, the Sony Cybershot applications.

Then Try to log in Safe mode and perform a scan on line with one or more of the links provided in the bottom of this post, then scan in safe mode for both Malwares and Viruses, your problem is the Old Version of norton outdated earlier than you may thought and you are trying to install the new NIS on an infected machine.

*** let us know the result***

= HELPCTR.EXE Help and support;
Unable to load Windows Help and Support:
<http://support.microsoft.com/kb/555472>

The error for Help and Support can happen if you have Remote access for solicited or unsolicited enabling Remote connections and can happen because been blocked by the Firewall or the service didn't start when tried to. Also if the MS updates (or other application trying to update) didn't start in a timely fashion can produce this error

= Do you have window live OneCare installed:

<http://forums.microsoft.com/WindowsOneCare/ShowPost.aspx?PostID=465863&SiteID=2>

= Application Hang: explorer.exe

Nothing Happens When You Right-Click a Printer and Then Click Properties:<http://support.microsoft.com/kb/254220>

This can happen if try to start printer for example or you have a cold fusion for example or PaintShop pro and the application been corrupted or missing file/folder from installation.

Scan from here:

<http://safety.live.com/site/en-US/default.htm> ?

switching to a guest user account causes Windows Installer to attempt to install PSP9 again.

Each attempt fails with the error message:

"Error 1706: No valid source could be found for product Jasc Paint Shop Pro

To resolve this, Let the installer run with the installation CD in the drive. It won't install a second copy, but it needs to create the user folders in the

guest user's My Documents folder, and a directory to store cache files in the users Application Data folder... typically C:\Documents and Settings\Junior Junk\Application Data\Jasc Software Inc\Paint Shop Pro 9\Cache... as well as registry settings in HKEY_CURRENT_USER.

<http://support.microsoft.com/kb/299803>

= source: Service Control Manager

Event ID: 7026

The following boot-start or system-driver(s) failed to load:

eabfiltr

eectrl

Fips

intelppm

SAVRTPEL

SPBBCDrv

SYMTDI

<http://forums.spywareinfo.com/index.php?showtopic=90246>

= MsiInstaller then Paint shop with the clsid=

{CC000127-5E5D-4A1C-90CB-EEAAAC1E3AC0}

<http://www.bleepingcomputer.com/forums/lofi/version/index.php/t72247.html>

It is a malware/virus on your computer corrupted all these applications so please scan for both malwares and Viruses on your computer as my feelings are that the old NIS gone out of date long time ago and the system got infected

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and you installed the new NIS on an infected machine, to scan for viruses go here:

<http://www.pandasecurity.com>

<http://www.sophos.com>

<http://www.avast.com>

<http://www.trendmicro.com>

For malwares:

install, then run the updates to get the new definitions and scan for malwares:

http://www.javasoft.com/products/ad-aware_se_personal.php

<http://www.safer-networking.org> for Spybot S&D

Backup your data on a removable storage you may need to perform a clean installation.

HTH.

Let us know.

Regards,

nass

www.nasstec.co.uk

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