

Re: error alert

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2006-12/msg00199.htm

- *From:* "Gerry Cornell" <gcjc@xxxxxxxxxxxxxxxx>
 - *Date:* Sat, 9 Dec 2006 16:45:50 -0000
-

Nass

I think you are off the wrong tangent. This problem relates to Windows Defender. MsMpEng.exe is a component of that program.

<http://www.justtext.com/processes-tasks/msmpeng-exe.html>

The private newsgroup may be the best place to ask about this problem:
<http://www.microsoft.com/athome/security/newsgroup/default.aspx>

Regards.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

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"nass" <nass@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:ED8C91A8-4224-4F58-A241-9E568791F9FB@xxxxxxxxxxxxxxxx

"whitevanman" wrote:

hello

I KEEP GETTING A MESSAGE SAYING MsMpEng.exe-APPLICATION
ERROR

THEN SAYS THE INSTRUCTION AT "0x7c911c48" referenced memory at
"0x0031005c".

The memory could not be "read".

Re: error alert

When I click on either OK or CANCEL it just keeps coming back can someone please help me ?

cheers, Mark

Hi Mark,

Please be patient and don't multipost that will n't do any favour for your Issue and turn the Caps lock OFF.

1- The best is to scan your computer with online scanner from here:

<http://www.pandasecurity.com/activescan>

<http://www.trendmicro.com>

And also for malwares from here:

http://www.lavasoft.com/products/ad-aware_se_personal.php

<http://www.safer-networking.org> ; for Spybot S&D

2=> Clear your caches and delete of your offline files and cookies.

Go to the IE Properties and click on Advanced Tab and scroll down under this

option the uncheck it:

Browisng

Enable third party browser extensions (requ res) uncheck this

Click OK and close the IE properties , then Reboot your machine.

3=> Try to run or open the Run Command and type this:

sfc /scannow click [OK] and wait for it to finish and get your XP CD

handy to insert it when asked so and Reboot your machine.

Do a defrag to your system in Safe Mode.

P.S do you have a Onecare live runing on your system?.

If the above didn't help write back with more info abot your Operating system, applications installed.

HTH

Please let us know your result.

Regs,

nass

www.nasstec.co.uk