

Re: Help With Repairing Win XP Pro (System Files)

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2006-10/msg00371.htm

- *From:* "Gerry Cornell" <gcjc@xxxxxxxxxxxxxxxx>
 - *Date:* Thu, 19 Oct 2006 16:12:09 +0100
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Please post a copy of the Stop Error message. However, be warned . They are difficult to interpret.

Disable automatic restart on system failure. This should help by allowing time to write down the STOP code properly. Right click on the My Computer icon on the Desktop and select Properties, Advanced, StartUp and Recovery, System Failure and uncheck box before Automatically Restart.

Do not re-enable automatic restart on system failure until you have resolved the problem. Check for variants of the Stop Error message.

There will also be Error Reports in Event Viewer. Please post copies.

You can access Event Viewer by selecting Start, Administrative Tools, Event Viewer. When researching the meaning of the error, information regarding Event ID, Source and Description are important.

HOW TO: View and Manage Event Logs in Event Viewer in Windows XP
<http://support.microsoft.com/default.aspx?scid=kb:en-us:308427&Product=winxp>

A tip for posting copies of Error Reports! Run Event Viewer and double click on the error you want to copy. In the window, which appears is a button resembling two pages. Double click the button and close Event Viewer. Now start your message (email) and do a paste into the body of the message. This will paste the info from the Event Viewer Error Report complete with links into the message. Make sure this is the first paste after exiting from Event Viewer.

Are there any yellow question marks in Device Manager? Right click on the My Computer icon on your Desktop and select Properties. Hardware, Device Manager. If yes what is the Device Error code?

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Hope this helps.

Gerry

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FCA  
Stourport, England

Enquire, plan and execute  
~~~~~

"Gerryw" <Gerryw@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:67F54416-7654-4E9A-9D20-B65D8CF9F523@xxxxxxxxxxxxxxxxxxxx

Hi Ted,
Thanks for your reply. As to your request, I will have to wait until I get
another BSD, meanwhile do you have any help with my other query; how do I
repair the system files without having to do a full reinstallation?

Gerryw

"Ted Ziegler" wrote:

The so-called blue screen of death is your friend. Without it, you would
have a much more difficult time figuring out what went wrong.

Post back with the number (0x000...) and/or title (LOOKS_LIKE_THIS) of
the error.

Ted Ziegler
"Backup is a computer user's best friend."

Gerryw wrote:

Hi all,
I am having problems with my win XP Pro installation or at
least I
think so?
I think this is so because I have been experiencing the
dreaded Blue
Screen
of Death (BSD) lately and the information on the BSD
informs me that
the
culprit is: Win32.sys! So, am I correct in thinking that my
system
files are
becoming corrupted and this is leading to the occurrences of
the BSD?

I therefore tried to REPAIR Win XP Pro by using my
original system disc
to

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reinstall (repair) Win XP Pro but I find that I cannot do this because I get the error message that the Win XP Pro is older than the one installed (which is obvious because SP2 + all Updates have been installed) and that I can do a full reinstall of Win Xp Pro which will overwrite all my existing files etc.

I know there must be a way to repair Win XP Pro system files without having to do a full reinstallation but I cannot remember how to do it. Can anybody help me with this problem or come up with another reason for the occurrences of the BSD?

Regards
Gerryw