

Re: Spooler Service on XP workstation uses 100% CPU all the time

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Source:

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- *From:* "Nepatsfan" <nepatsfan@xxxxxxxxxxxx>
 - *Date:* Fri, 22 Sep 2006 18:52:17 -0400
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You're welcome.

Nepatsfan

eQu2U5a3GHA.476@xxxxxxxxxxxxxxxxxxxxxx,
Ted Zieglar <teddy.z@xxxxxxxxxxxx> wrote:

I get so much more from these groups than I give, and this was a great example. Thanks Nepatsfan.

Ted Zieglar
"Backup is a computer user's best friend."

Nepatsfan wrote:

F53086E5-FDD3-4BEC-BEAF-804EA2FE1C7F@xxxxxxxxxxxxxx,
Paddi_WLBI <PaddiWLBI@xxxxxxxxxxxxxxxxxxxxxxxx> wrote:

Hi,

Im having a litle big problem with one of our PCs.
The bad thing is, we have more than 150 PCs here and this one is from one of our developpers and those machines are VERY hard to reinstall.
Since 4 days now, whenever the computer is booted, it comes up again and is sloooooow like a slug. Looking at the process list, I see the spoolsv.exe with something in between 97 and 100% CPU usage.

The only way to make the computer work normal again is to shut down the Print Spooler Service. But unfortunately then the guy isn't able to print :-(

I have enabled him to start & stop the service manually, but that'S not really a solution.

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Has anyone had this problem already or have an Idea how to solve it?

The PCs are Pentium IV with 1 Gig of Mem, 40 Gig HDD,
Win
XP SP1 (and I'm not allowed to install SP2)

The few times I've seen this problem it's due to a print job being stuck. Try the following to see if that's your problem. Go into the Printers folder (Control Panel -> Printers and Faxes).

Right click the problem printer and select Open from the menu. See if there are any print jobs stuck in the queue.

If there are, go back to the Printers folder and click on File at the top of the window.

Select "Server Properties" from the menu.

Click on the Advanced tab of Server Properties.

Copy what's entered in the box next to Spool folder.

Go to Start -> Run and paste that info into the Open box.

Click OK.

That should open the C:\WINDOWS\System32\spool\PRINTERS folder. Delete the contents of this folder.

Good luck

Nepatsfan