

Re: removing a protected file

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2006-07/msg00268.htm

- *From:* "Glen" <gp2002hwREMOVEME@xxxxxxxxxxx>
 - *Date:* Thu, 13 Jul 2006 23:18:12 +0100
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Try running scans in safe mode. If you still can't get rid of the file you need to boot from the XP CD and delete it from the recovery console.

Can you boot from the NAV CD. That should scan and clean the files as it is completely outside Windows. If you do this download new definitions from Symantec.

Symantec Daily Downloads

<http://securityresponse.symantec.com/avcenter/download/pages/US-N95.html>

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Please repost if you find the fault

Glen P

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"sdlehman" <sdlehman@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:B1D82956-DE8D-4D8A-B1C9-F37BE72737F8@xxxxxxxxxxxxxxxxxxxx>

I have a computer that has been infected with the Downloader virus. Specifically the file "atl599.dll" is infected and Norton Anti-Virus cannot remove or quarantine or delete the file. How can I remove or replace this file?

Stace