

Re: Windows cannot start after CHKDSK, which now does not run properly

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform\\_maintain/2006-07/msg00166.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2006-07/msg00166.htm)

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- *From:* "Shenan Stanley" <[newshelper@xxxxxxxxx](mailto:newshelper@xxxxxxxxx)>
  - *Date:* Sat, 8 Jul 2006 13:49:06 -0500
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The Trekker wrote:

This problem only recently began. Whenever I ran CHKDSK, Windows was unable to restart Windows properly. It would bring up that screen stating "We apologize for the inconvenience, but Windows could not start successfully. A recent hardware or software change might have caused this", and I would have to choose the "Last Known Good Configuration (your most recent settings that worked) Start Windows Normally" in order for Windows to start properly.

More recently, however, when I run CHKDSK, the entire process stalls on step 4 of 5 (verifying files, I think), at 57 percent complete. The computer basically freezes; even the working light on the computer remains lit. I have to turn off the computer, after which the first problem described above occurs ("We apologize for the inconvenience", etc.) before Windows runs properly.

This only began in the last month or so, at least, that's when I first noticed it. The "inconvenience" message comes up even if I decide to skip the scheduled CHKDSK process. I really hope someone can help me with this issue.

Have you downloaded and utilized the hard disk drive manufacturer's diagnostic utilities?  
Could be a bad hard disk drive.

Also – if you have anyway to do it (BartPE Boot CD, making an image of the entire drive, etc) --> I suggest you backup your data from that drive \*now\*.

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Shenan Stanley  
MS-MVP

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How To Ask Questions The Smart Way  
<http://www.catb.org/~esr/faqs/smart-questions.html>

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