

Re: Windows XP hangs when closing down

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2006-03/msg00633.htm

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 - *Date:* Tue, 28 Mar 2006 06:21:25 +0100
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so you are trying to do windows update and it hangs sometime. It could be because its not able to connect to the site from where its trying to download the update. Or while downloading the updates connection broke, possible these scenarios are not handled properly by the updater. Make sure you have proper net connection

JohnM Wrote:

I am running WindowsXP Home with Service Pack 2. Recently, for no reason that I can discern, it hangs when closing down with the message "Installing Update 1 of 1" and a second message "Do Not unplug or switch off – Windows will close automatically". My problem is that Windows does not close automatically, but just goes into a repeating cycle showing these two messages one after the other. I have left it for several hours and still it is stuck in that cycle. At the same time there is no evidence that any update is actually being installed – no disc activity at all in fact. In the end I have just switched off, which doesn't seem to have any adverse effect since the computer restarts OK. However, I still get the above scenario occasionally on closing down. Perhaps about one time in three.

Clearly, some file is corrupted. Can anyone suggest which file and how to correct this?

TIA

JohnM

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Regards
JohnM

Re: Windows XP hangs when closing down

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kenchi

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