

# Re: System Restore

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform\\_maintain/2006-03/msg00504.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2006-03/msg00504.htm)

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- *From:* "Bert Kinney" <[bert@xxxxxxxxxx](mailto:bert@xxxxxxxxxx)>
  - *Date:* Mon, 20 Mar 2006 19:19:01 -0500
- 

Hi,

Let's change the SourcePath in the registry. This should force Window to look at the i386 folder.

Open the registry by going to Start – Run and type regedit then press enter.

Navigate to the following registry keys and locate the

SourcePath

value in the right pane and double click on it. Change the Value data to C:\i386 then press OK.

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Setup

It may also be necessary to change the ServicePackSourcePath in:

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion

--

Regards,

Bert Kinney MS-MVP Shell/User

<http://bertk.mvps.org>

Deecedak wrote:

Hi I appreciate all the time you have spent on this question. But I keep getting asked for the windows xp sp2 cd to be inserted. Can't proceed with anything once the sp2 cd is requested. I was thinking about deleting the hard drive and reinstalling windows.

thanks again

"Bert Kinney" wrote:

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Ok, lets try this again.

During the install process it may be necessary to browse back to the i386 folder several times.

If this does not work then place the downloaded SP2 file (WindowsXP-KB835935-SP2-ENU.exe) in the root of C:\ and use the following command to extract it's contents.

```
C:\XP-SP2\WindowsXP-KB835935-SP2-ENU.exe -x
```

If you don't browse to a new location, a new i386 folder will be created in the root of C:\ with all the SP2 files in it. I would also suggest burning the i386 folder to a CD for save keeping.

Reinstall System Restore and browse to the new i386 folder.

--

Regards,  
Bert Kinney MS-MVP Shell/User  
<http://bertk.mvps.org>

Deecedak wrote:

I followed your steps as indicated and could only find one i386 folder. Expanding the file folders did reveal the sr.inf folder. As before the installing files were halted because I do not have a Windows Xp Sp2 CD. I have Windows XP with SP2 downloaded from Microsoft. I have ordered a sp2 cd from Microsoft. Thanks for all your info.

Deecedak

"Bert Kinney" wrote:

There could be more than one i386 folder on the system.

Set the system to show hidden and system folders. Go to the Control Panel – Folder Options, and on the View tab, set the options so you can see hidden and system files:

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Enable (check) "Display the contents of system folders"  
Enable (check) "Show hidden files and folders"  
Disable (uncheck) "Hide protected operating system files (recommended)" Disable (uncheck) "hide extensions for known file types".

Go to Start  
Search  
All files and folder  
All or part of the file name  
Expand "More advanced options" and check next to the following three options:  
(check) Search system folders  
(check) Search hidden files folders  
(check) Search subfolders

And do a search for i386.

--  
Regards,  
Bert Kinney MS-MVP Shell/User  
<http://bertk.mvps.org>

I am working on the second part of your question.

--  
Regards,  
Bert Kinney MS-MVP Shell/User  
<http://bertk.mvps.org>

Deecedak wrote:

Yes i did point to the i386 file on the hard drive to install.  
The Copying Files window keeps asking for the Windows Home Edition Service Pack 2 Files to be inserted. I do not have that Cd. Is that the Service Pack cd i can order from Microsoft as you suggested. Your info is

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appreciated and I am trying  
to understand  
this. Thank you

"Bert Kinney" wrote:

When the  
install asks  
for the  
sr.sys file  
point it to  
the i386  
folder on  
the drive.  
That's  
where the  
installation  
files are  
located.

--

Regards,  
Bert Kinney  
MS-MVP  
Shell/User  
<http://bertk.mvps.org>

Deecedak  
wrote:

Hello  
again  
and  
thank  
you  
for  
your  
response.  
The  
windows  
folder  
did  
open  
and  
did  
display.  
Located  
the  
sr  
folder

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and  
right  
clicked  
to  
install.  
However  
sr.sys  
needs  
xp  
home  
edition  
with  
service  
pack  
cd  
is  
needed.  
That  
is  
not  
the  
cd  
i  
have.  
My  
cd  
is  
from  
2001  
for  
windows  
xp  
home  
edition.  
although  
i  
do  
have  
sp2  
installed  
through  
a  
download.  
and  
the  
i386  
files  
are  
installed  
cause  
i

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seen  
the  
folder.  
So  
i  
guess  
i  
was  
unable  
to  
do  
the  
install.  
After  
that  
i  
did  
reboot  
windows  
and  
check  
the  
system  
restore  
tool  
and  
still  
getting  
the  
same  
message.  
thanks  
again

"Bert  
Kinney"  
wrote:

Click  
on  
the  
Start  
Button  
select  
Run  
paste  
the  
following  
command  
into

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the  
Open  
box

%Windir%\INF

press  
enter

Is  
the  
C:\WINDOWS\INF  
folder  
open  
and  
displayed?

--

Regards,  
Bert  
Kinney  
MS-MVP  
Shell/User  
<http://bertk.myps.org>

Deecedak  
wrote:

Thanks  
for  
your  
quick  
response.  
I  
did  
see  
this  
answer  
in  
other  
posts.  
I  
did  
try  
to  
reinstallsr.  
This  
did  
not  
work.

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Still  
unable  
to  
access  
system  
restore.  
I  
did  
find  
a  
service  
folder  
and  
did  
a  
restart  
of  
system  
restore  
and  
this  
did  
not  
work.  
Also  
all  
folders  
with  
sr-----  
I  
an  
unable  
to  
open  
says  
I  
need  
a  
different  
program  
to  
open.  
Was  
unable  
to  
find  
a  
sr.inf  
folder  
at  
all.

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Looked  
every  
where.  
Last  
nite  
did  
the  
recovery  
console  
r  
to  
repair  
and  
this  
did  
not  
work.  
Repair  
the  
install  
is  
to  
advanced  
for  
me  
plus  
read  
it  
could  
cause  
more  
errors.  
Any  
other  
suggestions  
would  
be  
greatly  
appreciated.  
Thanks  
much,  
Deecedak

"Bert  
Kinney"  
wrote:

Hi,

Reinstalling

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System  
Restore  
should  
fix  
it.

<http://bertk.mvps.org/html/tips.html#>

--

Regards,  
Bert  
Kinney  
MS-MVP  
Shell/User  
<http://bertk.mvps.org>

Deecedak  
wrote:

Recently  
had  
a  
new  
hard  
drive  
installed  
and  
all  
files  
and  
os  
were  
transferred  
to  
the  
new  
hard  
drive  
from  
the  
old  
drive.  
I  
have  
windows  
xp  
with  
sp2.  
and  
everything  
is  
working

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great  
except  
system  
restore.  
I  
am  
unable  
to  
access  
this  
tool,  
keep  
getting  
error  
message  
c:  
windows\system32\shell32.d  
c:\windows\system32\system  
Am  
looking  
for  
a  
way  
to  
repair  
this  
error.