

# Re: Cannot boot from Win Xp SP2 CD

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform\\_maintain/2006-01/msg00702.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2006-01/msg00702.htm)

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- *From:* "Bob Harris" <[rharris270\[SPAM\]@hotmail.com](mailto:rharris270[SPAM]@hotmail.com)>
  - *Date:* Sun, 22 Jan 2006 09:57:34 -0500
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Your problem has nothing to do with Roxio drag-to-disk or any other windows-level program, nor the currently installed operating system. It has to do with BIOS settings and/or hardware.

Try a simple test or two:

1. Set the boot order to (1) floppy, (2) CD, (3) internal hard drive.
2. Insert a win98 or ME floppy, warm boot, and verify that you get a DOS prompt. Note that you can download a win98SE floppy image form [www.bootdisk.com](http://www.bootdisk.com). If this works, then your PC is basically OK, and you have successfully changed the boot order, at least in this one case. If not, keep playing with the BIOS settings. Reading the MB manual might help. Also, if you get a floppy image with generic CD support, you can use it to test the CD drive by seeing whether you can read a CD, even a music CD. >From the DOS prompt, just change to the CD drive (you have to guess the letter, D: or higher is likely; possibly C: is the hard drive is not detected by DOS.) Then, type DIR. If you can not read the CD, check the CDROM power and signal cables. If necessary, connect the CDROM to a different IDE controller, or replace the CDROM.
3. Remove the floppy, and insert an different bootable CD, and warm boot. For example, any win98, ME, XP, many Norton, McAfee, KNOPPIX (free LINUX on CD), etc. If the PC boots, immediately cancel out and remove the CD. If not, play with the BIOS some more.

If you can read other CDs (from DOS) and boot from other CDs, but not from the XP CD, then you really do need a new XP CD. However, that is unlikely, unless the CD has been damaged, such as severely scratched, and that should be obvious to the naked eye under a strong light.

"Seasick Sailor" <[SeasickSailor@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:SeasickSailor@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:7865F196-7148-4AB3-B4DD-DA59172F70B0@xxxxxxxxxxxxxxxxxxxx](mailto:news:7865F196-7148-4AB3-B4DD-DA59172F70B0@xxxxxxxxxxxxxxxxxxxx)

- > In trying to install the complete system from a CD that has XP Home
- > including
- > SP2 on it my computer freezes after I respond to the "Hit any key to boot
- > from CD" statement. I've replaced the CD Drive, talked to the motherboard
- > technicians, changed settings in the BIOS without solving the problem. I

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> use  
> Roxio's drag-to-disc program, which I may uninstall as the next thing I'll  
> try. I also need the boot capability to restore my files using my backup  
> program. Any comments which could shed some light on this dark issue would  
> be  
> appreciated.

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