

Re: sfc / scannow asks for Windows CD—I don't have one! What to

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2006-01/msg00598.htm

- *From:* "Nepatsfan" <nepatsfan@xxxxxxxxxxxx>
 - *Date:* Wed, 18 Jan 2006 15:37:13 -0500
-

Pasting that command into the Run box won't work. You've got to copy and paste the it into a command prompt window. Here's how:

Go to Start and click on Run.

Enter cmd.exe next to Open.

Click OK.

This should open up a black command prompt window.

Notice the blinking cursor.

That's where you want to paste the following command:

```
REG QUERY HKLM\Software\Microsoft\Windows\CurrentVersion\Setup
>C:\Source.txt
```

Nepatsfan

In F1CAD7AE-765B-417F-BDD8-6D085B5A35C5@xxxxxxxxxxxxxxxx

Scholastica wrote:

- > -- The Source Path is C:\Windows\ And, when I try to
- > enter Reg Query
- > HKLM\Software\Microsoft\Windows\CurrentVersion\Setup
- >> C:\Source.txt , the Command line box flashes open and then
- >> closes. I can't get to the Source.txt to see what it says.
- >
- > I have all boxes checked in folder options so I can see
- > hidden system files, etc. I copied the Reg Query straight
- > from the post and entered it into the Run box.
- >
- > Also, see the post from Peter below—he mentions setting
- > something to C:\, is that the Source Path value??
- >
- > I am getting confused. All mentions of "Professional" are
- > removed from the two files yet I still get the Professional
- > CD query. I checked it again. But, even if I got it all
- > fixed and its still looking for a CD, this time for XP Home,
- > I'm still stuck, right?
- >

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> The HP reference is to a recovery disk, not an OS disk. So
> if this is the case, and all else fails, tough luck, eh?
> sfc won't work in an environment where the OS is locked in a
> recovery partition.
>
> I know what HP will say—just run the recovery and fix it
> all and, tough luck, that you lose all the work you've done
> configuring the machine and loading the software you want!!
>
> Grr.
> Thank you for your help,
>
> Scholastica
>
>
>
> "Nepatsfan" wrote:
>
>> Go back and double check the two files. If you edited
>> them correctly and SFC still couldn't find the
>> right source it would be asking for the Home CD, not
>> Professional.
>>
>> If that's not the problem, do the following:
>> Run the Registry Editor (Start -> Run -> regedit.exe) and
>> navigate to this key,
>>
>> HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Setup
>>
>> In the right hand pane you should see a value for
>> ServicePackSourcePath.
>> Make sure the Data for this value is
>> C:\Windows\ServicePackFiles
>> Make sure the Data for SourcePath is C:\
>>
>> If this doesn't solve your problem, do the following:
>> Go to Start -> Run and enter cmd.exe in the Open box.
>> Enter the following command at the prompt,
>>
>> Reg Query
>> HKLM\Software\Microsoft\Windows\CurrentVersion\Setup
>> >C:\Source.txt
>>
>> Note: There are spaces between Reg and Query, Query and
>> HKLM,
>> Setup and >C:\Source.txt.
>>
>> Next, open C:\Source.txt.
>> Copy the information under the Setup section and paste it
>> into
>> a response to this message.

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>>
>> Finally, have you tried contacting HP and see if it's
>> possible
>> to obtain an XP installation CD? Here's an article from
>> their
>> support site which talks about a "Recovery kit". You might
>> want
>> to find out if this kit includes a genuine XP installation
>> CD.
>> If it only includes a "Restore" CD, don't bother. That would
>> not be helpful in this situation.
>>
>> HP and Compaq Desktop PCs – Obtaining a Recovery CD or DVD
>> set
>> <http://h10025.www1.hp.com/ewfrf/wc/genericDocument?lc=en&cc=us&dlc=en&docname=bph07143>
>>
>> FYI, the problem you're dealing with is just one of the
>> reasons
>> I advise people who are looking for an affordable PC to
>> order a
>> Dell. For an extra \$10 you can order an actual XP
>> installation
>> CD.
>>
>> Nepatsfan
>>
>>
>> In 38E7BC40-8F42-4482-9164-2A9CBC55D2CD@xxxxxxxxxxxxxx
>> Scholastica wrote:
>>> -- It didn't work. I searched both of the suspect files
>>> for the word "Professional" and edited them out as MS
>>> recommended. Still get the error message looking for XP
>>> Professional CD. There is some other place where this
>>> thing is lurking. If anyone reads this who has a clue,
>>> please give a holler'
>>>
>>>
>>> Thank you for your help,
>>>
>>> Scholastica
>>>
>>>
>>>
>>> "Nepatsfan" wrote:
>>>
>>>> You're welcome.
>>>>
>>>> Nepatsfan
>>>>
>>>>
>>>> "Scholastica" <Scholastica@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

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>>>> wrote in message
>>>> news:0F7FFB86-A38B-45BF-A06C-0D5311CA2827@xxxxxxxxxxxxxxxxxxx
>>>>
>>>> -- Thank you, I will try that. It looks exactly like
>>>> what I need.
>>>>
>>>> Thank you for your help,
>>>>
>>>> Scholastica
>>>>
>>>>
>>>>
>>>> "Nepatsfan" wrote:
>>>>
>>>>> In 53772C09-E855-45B0-98C4-E5B79EEA6264@xxxxxxxxxxxxxxxx
>>>>> Scholastica wrote:
>>>>>> sfc is a great idea, but how about the millions of us
>>>>>> who are now stuck without a Windows CD because the
>>>>>> manufacturer
>>>>>> puts Windows recovery in a non-accessible partition on
>>>>>> our hard drive?? When the popup occurs, asking for the
>>>>>> CD what
>>>>>> do I do? I tried to run sfc yesterday and it quit
>>>>>> before completion because it wants this non-existent
>>>>>> disk. I had to cancel everything.
>>>>>>
>>>>>> Even more confusing, on my HP desktop, I run Windows XP
>>>>>> Home--sfc asked for a CD with Windows XP Pro on it?
>>>>>>
>>>>>> Help would be greatly appreciated. I need to run sfc
>>>>>> because I'm pretty certain that there is a .dll file
>>>>>> screwed
>>>>>> up, caused by an install/uninstall of a poorly written
>>>>>> program. --
>>>>>> Thank you for your help,
>>>>>>
>>>>>> Scholastica
>>>>>>
>>>>>> Take a look at this article:
>>>>>>
>>>>>> You may be prompted to insert a Windows XP Professional
>>>>>> CD when
>>>>>> you run the System File Checker tool in Windows XP Home
>>>>>> Edition
>>>>>> <http://support.microsoft.com/kb/897128/en-us>
>>>>>>
>>>>>> Good luck
>>>>>>
>>>>>> Nepatsfan

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- **Follow-Ups:**

- ◆ **Re: sfc / scannow asks for Windows CD—I don't have one! What to**
◇ From: Scholastica

- **References:**

- ◆ **Re: sfc / scannow asks for Windows CD—I don't have one! What to do?**
◇ From: Nepatsfan
- ◆ **Re: sfc / scannow asks for Windows CD—I don't have one! What to**
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- ◆ **Re: sfc / scannow asks for Windows CD—I don't have one! What to**
◇ From: Scholastica
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◇ From: Scholastica

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