

Re: Ram Upgrade causes laptop to turn off?

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2006-01/msg00475.htm

- *From:* Des <ontherock@xxxxxxxxxxxxxxxx>
 - *Date:* Fri, 13 Jan 2006 18:04:01 -0800
-

Yes it does. When I removed the 1gb and it is only running on the preinstalled 512, then it ran fine.

It turned off again a few minutes ago while I was running an on-line virus check from Trend Micro – not because I think this is a good service but because I have not been able to run my Norton Anti virus! I have again looked at the viewer and the logs do not recorded anything amiss.

Funny, because it runs perfectly when surfing the web, emailing, writing word documents etc for hours on end – it is only a problem when I run lengthy Virus scan or Spybot scan, or now I have discovered an on-line scan! Very strange.

The preinstalled RAM I believe is from Kingston. On the Toshiba Canada site I note that they only warranty their machines with Kingston upgrades. Therefore, I assume the preinstalled is Kingston and I purchased the new 1 Gb of Kingston.

I will again remove the additional RAM and run Norton's again to be sure, and I will find out what the motherboard info is.

"Gerry Cornell" wrote:

- > Des
- >
- > Doe the problem go away if you remove the new RAM?
- >
- > What is the make and model of the motherboard? What are
- > the details of the old and new RAM
- >
- > This freeware programme is excellent for getting information about your
- > computer:
- > Everest Home Edition (freeware)
- > <http://www.majorgeeks.com/download4181.html>
- >
- > Tip: To copy select Report, Quick Report, Plain Text, highlight required

Re: Ram Upgrade causes laptop to turn off?

> text, right click and select copy. However, whilst this is fine for
> posting small amounts of information into newsgroup messages
> longer reports will irritate other newsgroup subscribers.
>
> ---
>
> Hope this helps.
>
> Gerry
> ~~~~
> FCA
> Stourport, England
>
> Enquire, plan and execute
> ~~~~~
>
> "Des" <ontherock@xxxxxxxxxxxxxxxx> wrote in message
> news:F4019770-25E3-4C64-865F-8AC173336960@xxxxxxxxxxxxxxxx
>> Thank you.
>> I have look over both the system and application logs and there are no
>> warnings or error reports. there appears to be no record of the turn off.
>> Only the running state, and then the new running state is recorded – no
>> "off"
>> For example, from the System log:
>>
>> Event Type: Information
>> Event Source: Service Control Manager
>> Event Category: None
>> Event ID: 7036
>> Date: 1/13/2006
>> Time: 2:37:13 PM
>> User: N/A
>> Computer: LAPTOP
>> Description:
>> The HTTP SSL service entered the running state.
>>
>> For more information, see Help and Support Center at
>> <http://go.microsoft.com/fwlink/events.asp>.
>>
>> Then, from the restart:
>>
>>
>> Event Type: Information
>> Event Source: EventLog
>> Event Category: None
>> Event ID: 6009
>> Date: 1/13/2006
>> Time: 4:44:39 PM
>> User: N/A
>> Computer: LAPTOP
>> Description:

Re: Ram Upgrade causes laptop to turn off?

> > Microsoft (R) Windows (R) 5.01. 2600 Service Pack 2 Multiprocessor Free.
> >
> > For more information, see Help and Support Center at
> > <http://go.microsoft.com/fwlink/events.asp>.
> >
> > There are more records in the log both before and after, but nothing the
> > has
> > been highlighted as an error or warning.
> >
> >
> > "Gerry Cornell" wrote:
> >
> >> Des
> >>
> >>
> >> Please check Event Viewer for Warning / Error Reports in
> >> the System and Application logs for the time the machine
> >> switches itself off and post copies.
> >>
> >> You can access Event Viewer by selecting Start, Administrative
> >> Tools, and Event Viewer. When researching the meaning of the
> >> error, information regarding Event ID, Source and Description
> >> are important.
> >>
> >> HOW TO: View and Manage Event Logs in Event Viewer in Windows XP
> >> <http://support.microsoft.com/default.aspx?scid=kb:en-us:308427&sd=tech>
> >>
> >> Part of the Description of the error will include a link, which you
> >> should double click for further information. You can copy using
> >> copy and paste. Often the link will, however, say there is no
> >> further information.
> >> <http://go.microsoft.com/fwlink/events.asp>
> >> (Please note the hyperlink above is for illustration purposes only)
> >>
> >> A tip for posting copies of Error Reports! Run Event Viewer and
> >> double click on the error you want to copy. In the window, which
> >> appears is a button resembling two pages. Double click the
> >> button and close Event Viewer. Now start your message (email)
> >> and do a paste into the body of the message. This will paste the
> >> info from the Event Viewer Error Report complete with links
> >> into the message. Make sure this is the first paste after exiting
> >> from Event Viewer.
> >>
> >> --
> >>
> >> Hope this helps.
> >>
> >> Gerry
> >> ~~~~
> >> FCA
> >> Stourport, England

Re: Ram Upgrade causes laptop to turn off?

>>>
>>> Enquire, plan and execute
>>> ~~~~~
>>>
>>>
>>> "Des" <ontherock@xxxxxxxxxxxxxxxx> wrote in message
>>> news:EA17907A-D4F8-4994-9A89-B83AD0FC7165@xxxxxxxxxxxxxxxx
>>> > My laptop, a Toshiba A70 (PSA70C-ML100E), has 512 RAM preinstalled. I
>>> > recently purchased 1Gb PC2700 of Kingston RAM(kVR333X64SC25/1G) to run
>>> > the
>>> > machine at it's max capacity.
>>> > It mostly runs beautifully, except....When I run a lengthy program such
>>> > as
>>> > a
>>> > full scan on Norton's anti virus, or a lengthy scan of Spybot's S&D, my
>>> > machine simply turns off!
>>> > Is this a RAM problem? XP problem? Any direction or help would be
>>> > appreciated.
>>> > Des
>>>
>>>
>>>
>
>
>
.

• *Follow-Ups:*

- ◆ [**Re: Ram Upgrade causes laptop to turn off?**](#)
 ◇ From: Des

• *References:*

- ◆ [**Re: Ram Upgrade causes laptop to turn off?**](#)
 ◇ From: Gerry Cornell
- ◆ [**Re: Ram Upgrade causes laptop to turn off?**](#)
 ◇ From: Des
- ◆ [**Re: Ram Upgrade causes laptop to turn off?**](#)
 ◇ From: Gerry Cornell

- Prev by Date: [**Re: Ram Upgrade causes laptop to turn off?**](#)
- Next by Date: [**Re: Ram Upgrade causes laptop to turn off?**](#)
- Previous by thread: [**Re: Ram Upgrade causes laptop to turn off?**](#)
- Next by thread: [**Re: Ram Upgrade causes laptop to turn off?**](#)
- Index(es):
 - ◆ [**Date**](#)
 - ◆ [**Thread**](#)