

Re: Replacing a damaged dll file

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2005-07/msg00041.htm

- *From:* "John" <John@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 2 Jul 2005 11:27:04 -0700
-

Wes,

OL2003.

The error message tells me that OL "...can not open because mapi32.dll is corrupt or the wrong version. This could have been caused by installing other messaging software. Please reinstall Outlook."

Problem #2 is that my Office 2003 CD is an upgrade and it asks for the original CD.

Problem #3 is that I have Office at the SP-1+ level, so if the mapi32 was changed from the release version it's wrong too.

The workaround in the KB260970 doesn't work with OL2003.

I was told on Friday by MSTTS that they could supply me with a PID (which has vanished from all my Office apps) to fake a full install CD. I have to wait until Tuesday now to get back to them.

This all started with HP Tech telling me to delete all the install folders in the registry to complete a level 4 uninstall so that my printer would work again. I specifically asked him if he meant the whole folder not just part. "The whole folder." I saved a backup of the original registry using regedit. It didn't bring it back to the original state.

Thanks for helping.

—

John

"Wesley Vogel" wrote:

- > John,
- >
- > Mapi32.dll exists on the XP CD, but it's in a .CAB file, not just a
- > compressed version of a single file.
- >

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> What version of Outlook are you using?
>
> What error message(s) are you getting?
>
> See if one of these helps...
>
> OL2000: How to Replace a Missing or Damaged Mapi32.dll File
> <http://support.microsoft.com/default.aspx?scid=kb:en-us:260970>
>
> OL97: How to Replace a Missing or Damaged Mapi32.dll File
> <http://support.microsoft.com/default.aspx?scid=kb:en-us:258848>
>
> OL2000: "Omi9.dll" Error Message or "Mapi32.dll" Error Message After You
> Upgrade to Windows XP
> <http://support.microsoft.com/default.aspx?scid=kb:en-us:318662>
>
> ---
> Hope this helps. Let us know.
>
> Wes
> MS-MVP Windows Shell/User
>
> In news:465F3A59-D29B-4754-B7D7-FEA9476FA809@xxxxxxxxxxxxxxxx,
> John <John@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> hunted and pecked:
>> Wes,
>>
>> I may be hosed here. It tells me that my install CD is different than the
>> version installed. Of course it is, I have SP-2. What now?
>>
>> Right now I'm clicking cancel and yes every time it asks for the CD.
>> ---
>> John
>>
>>
>> "Wesley Vogel" wrote:
>>
>>> Run System File Checker.
>>>
>>> Load your XP CD in your CD drive.
>>>
>>> Start | Run | Type: sfc /scannow | Click OK
>>>
>>> If you have XP Home and it asks for your XP Pro CD, see this KB
>>> article...
>>>
>>> You may be prompted to insert a Windows XP Professional CD when you run
>>> the System File Checker tool in Windows XP Home Edition
>>> <http://support.microsoft.com/default.aspx?scid=kb:en-us:897128>
>>>
>>> scannow sfc (sfc.exe)
>>> <http://www.updatexp.com/scannow-sfc.html>

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>>>
>>> Description of Windows XP and Windows Server 2003 System File Checker
>>> (Sfc.exe)
>>> <http://support.microsoft.com/?kbid=310747>
>>>
>>> ---
>>> Hope this helps. Let us know.
>>>
>>> Wes
>>> MS-MVP Windows Shell/User
>>>
>>> In news:B23C076A-055F-48EC-BF2B-487E7A7985D5@xxxxxxxxxxxxxxxxx,
>>> John <John@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> hunted and pecked:
>>>> Is there a way to replace a bad file?
>>>>
>>>> I need to repair or replace mapi32.dll so that I can get Outlook and
>>>> Windows Explorer working.
>>>>
>>>> Thanks,
>>>> ---
>>>> John
>
>
.

• **References:**

- ◆ **Replacing a damaged dll file**
 ◇ From: John
 - ◆ **Re: Replacing a damaged dll file**
 ◇ From: Wesley Vogel
 - ◆ **Re: Replacing a damaged dll file**
 ◇ From: John
 - ◆ **Re: Replacing a damaged dll file**
 ◇ From: Wesley Vogel
-
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