

Explorer do not search files...

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2005-03/0038.html

From: JLA (JLA_at_discussions.microsoft.com)

Date: 02/28/05

Date: Mon, 28 Feb 2005 03:47:03 -0800

Hello, this problem happened already before updating to XPSP2, it continues today, and shows this way;

When searching for any file, after start "search, nothing happens, except an error message displays "explorer found a problem and must close", giving option to see error details and send report to MS.

After closing message box icons in the screen disappear, then after a few seconds the screen refreshes itself again, icons coming back.

In event viewer the following information appears,

Description:

Application with errors: explorer.exe, version: 6.0.2900.2180, module with error: shdocvw.dll, version 6.0.2900.2573, error address 0x00024153.

To obtain more information, see Technical and Support Center

<http://go.microsoft.com/fwlink/events.asp>.

Data:

0000: 41 70 70 6c 69 63 61 74 Applicat
0008: 69 6f 6e 20 46 61 69 6c ion Fail
0010: 75 72 65 20 20 65 78 70 ure exp
0018: 6c 6f 72 65 72 2e 65 78 lorer.ex
0020: 65 20 36 2e 30 2e 32 39 e 6.0.29
0028: 30 30 2e 32 31 38 30 20 00.2180
0030: 69 6e 20 73 68 64 6f 63 in shdoc
0038: 76 77 2e 64 6c 6c 20 36 vw.dll 6
0040: 2e 30 2e 32 39 30 30 2e .0.2900.
0048: 32 35 37 33 20 61 74 20 2573 at
0050: 6f 66 66 73 65 74 20 30 offset 0
0058: 30 30 32 34 31 35 33 0d 0024153.
0060: 0a .

Have regular MS updates and update McAfee AV, and run CWS, Adaware. The PC operates correctly except for this problem, without virus/spyware symptoms.

Have seen many reports on windows explorer problems but this does not exactly fit in those descriptions. Any help will be appreciated. Thanks.