

Re: HELP- Will not turn on

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2005-02/1451.html

From: null (null_at_planetzero.com)

Date: 02/24/05

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MOLLY WILKERSON wrote:

> *Hello,*
> *I am using a dell laptop computer and for the past few weeks it has*
> *been malfunctioning. it tends to freeze and crash every day at least twice a*
> *day. i used windows XP and everything seemed fine for a while. the last time*
> *it crashed it wouldnt let me reboot. when i turn it completely off and try*
> *to turn it on again nothing happens. the screens completely black. someone*
> *please help!!*
>
>

Is the battery dead? Do you get any lights on the laptop itself to show that it's getting power?

Laptops are quite fickle and use many proprietary parts, so your best hope is to contact Dell tech support.

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The reader should exercise normal caution and backup the Registry and data files regularly, and especially before making any changes to their PC, as well as performing regular virus and spyware scans. I am not liable for problems or mishaps that occur from the reader using advice posted here. No warranty, express or implied, is given with the posting of this message.