

microsoft.public.windowsxp.perform\_maintain: Re: Reboot cable modem several times weekly?

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[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform\\_maintain/2004-11/0086.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2004-11/0086.html)

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**From:** Ted Zieglar (*teddyz\_at\_notmail.com*)

**Date:** 11/01/04

Date: Mon, 1 Nov 2004 13:23:49 -0500

A cable connection does not disconnect due to idle time.

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Ted Zieglar

"markdownsouth" <markdownsouth@discussions.microsoft.com> wrote in message news:AE65D3A0-8781-43EE-BB0A-23AF80385A41@microsoft.com...

> I was getting that with my cable modem as well but never figured out what was  
> happening. The cable service was so bad that I switched to DSL and it  
> stopped. It may be related to the cable modem disconnecting from the cable  
> network due to idle time. I know that the DSL modem allows you to  
configure  
> it to always stay connected.  
>  
> "Steve Marshall" wrote:  
>  
>> I have a (Comcast rental) Terayon TJ715 Cable Modem and several times a  
>> week, I get "could not connect" applets pop up when I first boot or  
>> restart my computer.  
>>  
>> Unplugging/plugging the power cable and the RJ45 cable for 5 seconds  
>> solves the problem but why is this happening?  
>>  
>> Thanks.  
>>  
>> Steve  
>>