

Browsing probs after XP SP2 install

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My husband just installed the XP SP2 and now has 3 specific problems. He's running ZoneAlarmPro, McAfee VirusScanCorporate, and has run SpyBot recently with no problems. After installing the SP, we disabled the new XP firewall. We have a wireless network with a cable connection.

Here are his problems following the update (he had none of the symptoms prior):

1. When he uses IE, 50% of the time when he tries to connect to a page, he gets an error that he is offline, when he clicks "connect" it sends him to an old dialup setting that we use when we visit my mom. Then it starts to dial. He cancels the dialing, and the page loads.
2. When using Mozilla (he even updated the browser to see if that would help), he often gets the following error when trying to read pages: Cannot Load dialog. Error 623: The system could not find the phone book entry for this connection. And the page won't load. If he tries the page again later, it loads.
3. He's had his messaging programs (WinMessenger, Yahoo) become disconnected unexpectedly, and when he tries to log on again, the servers cannot be found.

Again, he's had none of these problems before and they seem to be intermittent. I can't find references on microsoft.com and other bulletins. I assume I need to disable some other new networking setting, but am not sure.

Any help would be greatly appreciated.

Best,
Michelle