

Re: error msg wrong OS

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2004-07/4237.html

From: NoNoBadDog! (mypants_bjsledgeATpixi.com)

Date: 07/29/04

Date: Wed, 28 Jul 2004 22:19:56 -1000

Could it be because it is asking for the MS Office CD, and not the Windows XP CD????

Bobby

<rabie@sbcglobal.net> wrote in message
news:625201c47523\$687a30c0\$a301280a@phx.gbl...
> hi all
> i have a serious problem that is when i open any office
> document it starts as it is installling it again, and
> when i put windows xp office profisional cd in the drive
> after the computer asks for it it gives me an erros msg
> says can not access office1.cab file make sure it is
> accesable, when i try to re install office xp
> profisional
> from the cd it gives me error msg says that wrong OS,
> however when i keep trying opening any office document i
> get also another error msg says that :microsoft
> powerpoint has not been instaled for the current user
> please run set up to install the application" when i try
> to go to the update for office web site it also gives me
> the error msg that wrong OS which i'm using winxp
> proffisional and it is the right operating system, your
> kind help is appreciated alot
>
> thanks
>