

## Re: How to Replace missing SYSTEM files?

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform\\_maintain/2004-07/0268.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2004-07/0268.html)

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**Date:** 07/02/04

Date: Fri, 02 Jul 2004 02:49:49 GMT

"Sobhan" <anonymous@discussions.microsoft.com> wrote in message news:24e6801c45fd8\$019f2c80\$a501280a@phx.gbl...

> *The NTVDM system is not working on my Windows XP OS. The  
> reason is the ntio.sys file is missing. I want to know  
> how can I replace the missing file? Does Microsoft have a  
> site where you can find missing dlls and system files? I  
> have the XP Installation CD but I dont know how to  
> replace the file without completely re-installing XP.  
> I'll appreciate your help.*  
>  
> *Cheers  
> Sobhan*  
>

No, they don't. But you can expand the file from your XP cd. You should boot to your XP cd and after the first menu screen loads, hit "R" to repair, and then "C" to use the Recovery Console. It will then ask you which XP installation you want to log onto. Your choice is most likely 1 so hit "1". It will then ask you for your Administrator password. Enter the password or just hit enter for none. At the prompt, type "expand d:\i386\ntio.sys c:\windows\system32". If your XP is installed in c:\winnt, use "winnt" in place of "windows" in the command line. Reboot after the file has been expanded.

If your computer will not boot to a cd, you should change your boot priority order in your BIOS setup. Set your cd drive above your hard drive in the boot priority list in the boot section of the BIOS. Consult your computer user's manual or refer to your screen at bootup for the key to hit to enter BIOS setup. Most computer BIOS's user F1, F2, F10, or DEL. Hit the correct key just after turning on your computer or at the first screen you see.

A link to Microsoft KB article using the Windows XP Recovery Console – <http://support.microsoft.com/default.aspx?scid=kb:en-us:314058&Product=winxp>

Good Luck