

Big Problems with New Computer (No Tech Support)

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2004-07/0026.html

From: Alan \(\Frustrated in NC\) (*anonymous_at_discussions.microsoft.com*)

Date: 06/30/04

Date: Wed, 30 Jun 2004 06:42:49 -0700

My three week old XP Home computer that I built (hence no tech support :-() on occasions will get all the way to the desktop and then immediately reboot. This problem seemed to start happening after I ran a couple of programs from Gibson Research (removed Instant Messenger; removed UPnP; turned DCOM off; and disabled RAW Sockets). It will do this one or two times and then boot normally. It seems as if it happens when Norton Antivirus (NAV) or Norton personal Firewall (NPF) starts to load. I checked the event log and I get these messages:
MSSQL\$MICROSOFTBCM cannot be found.
DHCP (sorry cannot remember message)
I checked in seivces.msc and MSSQL\$MICROSOFTBCM is set to load "Automatically".
I also have problems with a SVCHOST.EXE process consuming 50% of my CPU cycles seemingly after these reboots (with only NAV & NPF running). If I reboot the system then the CPU usage at idle is 1%. The suspect SVCHOST is running the following services:
AudioSrv; CryptSvc; Dhcp; EventSystem; lanmanworkstation; Netman; Nla; RasMan; Schedule; SENS; SharedAccess; ShellHWDetection; srservice; TapiSrv; TermService; Themes; uploadmgr; W32Time; winmgmt; wuauerv

Any ideas anyone? I am getting very frustrated. I may have screwed things up by trying to practice Safe Computing. All I want is to get back to where I was when I built the system – a good stable computer.
Alan