

## Re: Event Viewer Error Messages

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform\\_maintain/2004-06/3827.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2004-06/3827.html)

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**From:** Gerry Cornell ([gjc\\_at\\_btinternet.com](mailto:gjc_at_btinternet.com))

**Date:** 06/24/04

Date: Thu, 24 Jun 2004 01:52:55 +0100

Tom

I see you bought your computer in May 2000. You presumably had another operating system before installing Windows XP. With this in mind you should check your software to make sure it is intended for use with Windows XP. I fell into a trap with an HP scanner thinking I only needed to update drivers. This resulted in a problem it took 15 months to resolve. I had to uninstall the software which came with the scanner, which was intended for Windows 98 and download the Windows XP software from the HP web site.

Check the Maxtor website regarding the Controller software! Without fully understanding what I was reading I went to the Maxtor site, which led me to the Intel site. I got the clear impression that you could have a compatibility issue. Your hard drive ( and presumably your motherboard ) predates Windows XP!

When you upgraded to Windows XP did you need to upgrade (flash) the BIOS? We are getting into murky waters!

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Hope this helps.

Gerry

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FCA

Stourport, Worcs, England  
Enquire, plan and execute.

~~~~~

Please tell the newsgroup how any suggested solution worked for you.

<http://dts-1.org/goodpost.htm>

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"thmcg" <[thmcg2003@yahoo.com](mailto:thmcg2003@yahoo.com)> wrote in message  
news:7c68cdf1.0406231516.2decc9df@posting.google.com...  
> *First of all, a big "thank you" to Malke, Michael Solomon, and Gerry*  
> *Cornell for the really quick, and really helpful responses! I really*  
> *appreciate it!*

>  
> *I have learned a lot already just from your posts. I did some digging  
> around in my paperwork, and on my pc, to find out more about my hard  
> drive. I have a Maxtor Quantum Fireball Plus LM, 30GB, 7200RPM Ultra  
> ATA Hard Drive, with an Ultra ATA 66 Controller. These are installed  
> in a Gateway Performance 700 which I bought for home use in May, 2000.*  
>  
> *I found a diagnostic utility on Maxtor's site (PowerMax v 4.06),  
> although I have not yet downloaded it.*  
>  
> *It would appear my next steps are: (1) Backup my files, and (2)  
> Download & run the Maxtor utility.*  
>  
> *This is my only hard drive, so I don't understand why the error code  
> (ultra 9) would be telling me I have a problem with an SCSI device.  
> Is there some "device" other than a hard drive that this error code  
> could be referring to?*  
>  
> *Michael, re your comment about cross-posting to so many groups, I'm  
> sorry about that, but I had posted this message to the XP "Help and  
> Support" group, but had rec'd no reply after several days, so I  
> thought I'd try to find a more responsive group, and I really didn't  
> know which group this problem would fit in. Thank you for educating  
> me.*  
>  
> *The only external devices I have are an HP printer, an HP scanner, and  
> an M-Audio USB Duo Microphone Pre-amp and A/D Converter, all of which  
> are USB.*  
>  
> *To Michael's comment about "some blue screen crashing during  
> saves"...the only problem I've been having, and only for the past  
> month or so, is that sometimes, not always, after I have put the pc on  
> "Stand By," it will not come back up properly. Instead, on these  
> occasions, I will get a blue Windows screen (not the blue DOS "death"  
> screen!) that simply says "Windows is shutting down." It doesn't give  
> me a reason, and there are no Error Codes in the Event Viewer. When  
> this occurs, I simply reboot and everything seems to be fine. It's  
> certainly an aggravation, but more importantly, I wonder if there is  
> something "about to fail"...*  
>  
> *And, Gerry, I went to that website you suggested. Thank you for that.  
> There were some interesting comments for both the Error code "ultra  
> 9" and the Warning "disk 51."*  
>  
> *I will post my results after I've backed up my files and run the  
> utility.*  
>  
> *Thanks again for all the help!*  
>  
> *Tom.*  
>

microsoft.public.windowsxp.perform\_maintain: Re: Event Viewer Error Messages

> "Gerry Cornell" <gcjc@btinternet.com> wrote in message  
news:<ODLEbCLWEHA.212@TK2MSFTNGP11.phx.gbl>...  
> > <http://www.eventid.net/display.asp?eventid=9&eventno=2408&source=ul>  
> > tra&phase=1  
>  
> (...snip, snip...)