

Re: No Sound!!!!

Source:

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From: Shenan Stanley (*news_helper_at_hushmail.com*)

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DWillcox wrote:

- > *Would some "kind soul" please help me out.*
- >
- > *I installed my XP Home Edition on Monday (03/15/04), and*
- > *now I no longer have any sound on my PC.*
- >
- > *Does the XP support Creative's "Sound Blaster Live"???*
- >
- > *If XP does not accept "Sound Blaster" am I going to have to*
- > *buy a new or upgraded Creative product?*
- >
- > *Perhaps Microsoft XP can override the "Sound Blaster" with*
- > *software and hardware of its own?????*
- >
- > *If I install some Microsoft product, how do I disable the*
- > *Creative Sound Blaster software & hardware?*
- >
- > *I've checked out everything I could find on my PC, and Mr.*
- > *PC tells me everything is working just fine.*

SeP wrote:

- > *I do not have any sound coming from my speakers.....specifically*
- > *this is what I get during troubleshooting:*
- >
- > *Problem Device: Microsoft Kernel DLS Synthesizer, Error code 39.*
- >
- > *Windows cannot load the device driver for this hardware. Sound card*
- > *missing a driver.*
- >
- > *However, the Hardware Update Wizard could not find a better match for*
- > *the hardware than the software I have currently installed.*

Get the real drivers from the manufacturers web page. For example, if it is a Creative Labs sound card, get the drivers from www.creativelabs.com. Never use the drivers from Microsofts windowsupdate page. Always get your drivers from the source.

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If you don't wish to follow all of the advice immediately, just want to get rid of your current dilemma, then you are welcome to scroll down to the section titled "UPDATES and PATCHES", where your problem as stated should be resolved by the applications and suggestions found in that section. If this helps solve your problem then I again **HIGHLY** suggest y