

Re: Problems with XP

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"Aggie" <anonymous@discussions.microsoft.com> wrote in message news:1b8ec01c420e8\$b65baf60\$a501280a@phx.gbl...

- > I have a new Dell computer with Windows XP home edition.
- > I have had it 3 mos. now. I was on cable internet and
- > husband wanted to try the DSL internet service.
- > Everything seemed to be running fine with the cable
- > internet. Last week I got the cd to download the DSL.
- > BOOM! Even though I can access the internet slowly, it
- > started to happen.
- > 1. Windows acting strange
- > 2. Getting different messages windows.
- > A. fix registry window that said it could fix the
- > registry and delete certain things if I wanted to,
- > so not knowing what it meant I *X* out of it.
- > B. getting a window that said, *Insufficient system
- > resources exist to complete the requested service*.
- > At this time I was trying to open up Internet
- > Explorer.
- > 3. Windows looks like it is dripping off the screen.
- > Slowly closing down or not wanting to load/taking a
- > long time to load anything
- > I have emailed DELL about it, I have called the DSL (SBC
- > YAHOO!) about it. Of course DSL won't take the blame but
- > in an email DELL told me my windows were corrupt. Gave me
- > a website to go to to reinstall Windows XP. I guess I
- > have two questions for you. First, how did the windows
- > corrupt?? I have no clue to that. Second, Is it
- > absolutely necessary to reinstall the windows? I am the
- > first to admit I am NOT computer smart. I am afraid of
- > messing the whole system up. Any suggestions? Have I
- > done something wrong by going to the DSL? Thank you for
- > your time. I'm just so unhappy right now.

Can you elaborate on what you actually did? Tell us how you installed the new DSL modem that you received from your service provider.