

XP will not load on reboot...

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2004-03/4673.html

From: Skip (*skip_at_gladtohelp.com*)

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If it is a virus, then DO NOT use system restore. If you can get into safe mode, go to control panel>system>advance tab>startup and recovery section, click settings>system failure, uncheck "automatically restart". This should keep it from re-booting and at least give you a message of what failure is occurring. Check event log for clues. Also, if you can get to safemode using network, go to "pcpitstop" <http://www.pcpitstop.com/> run there test and see what they come up with... Good luck.

>-----Original Message-----

>Here's the problem.

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>Working on my home pc, I clicked on an icon on my desktop

>and my computer shuts off, like if someone hit the power button. no warning at all. computer dead. Computer would not boot again until either unplugging the power cable from the supply or manually turning the supply off then on

>again. I guess this eliminates the power supply issue, or

>lack thereof, considering I've had this setup for months.

>After that initial crash, I was able to reboot and run WinXP. Out of curiosity, I ran a Live Update of Norton Antivirus and scanned my comp for any viruses and found nothing. Then after minutes of surfing the net, the comp

>shuts down again. I reboot, but now when the comp boots,

>it shuts off again automatically at random points at boot-

>up. sometimes right after powering up, sometimes at the motherboard splash screen, sometimes at the Windows XP splash screen. Either way, it will not load up XP and I can't get to my desktop. Although, it will let me boot

to

>DOS safely with a boot disk. I have also tried
rebooting

>after unplugging both secondary and slave drives to
>alleviate the strain on the power supply, and still no
>luck.

>

>Definitely not a heat issue because of the following..

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>· I've had one of the doors off the tower for a few
>months now (right-side door).

>· Lots of fans inside the tower.input & output fan
>on power supply, new aftermarket fan and heatsinks on
the

>Ti4200 vid card, OEM fan on the P4 3.06, and PCI cooler
>blowing directly on my vid card.

>· I let the POS cool down for an hour. I came back
>and still.the same result.

>

>That's where I left it last night. I have not had a
>chance to try rebooting to Safe Mode yet or try running
>Scandisk from DOS (I'm at work now). When I get home I
>will try both. I still think I have an undetected

virus,

>but I don't know how to identify it.

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>Can anyone shed any light on my problem? Fixes? Virus
>names? What should I do next? Any suggestions?

>Any comments will be greatly appreciated.

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