

error checking problem

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Everytime I boot my laptop, scan disk (error checking) comes on. I set it to scan ONCE but since then it appears with each boot. The message I get is something like... this is an NTSF file, cannot open volume for direct access, Windows finished checking disc – I reset restoration point but no luck, I called Toshiba (twice), no luck, checked startup & again, no luck. Any suggestions?