

RE: Scheduled Tasks Not Running

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2004-03/1049.html

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Date: 03/07/04

Date: Sun, 7 Mar 2004 09:06:08 -0800

Windows 2000 and XP do not require user accounts to create a password during installation, but the Microsoft Task Scheduler requires that users have a password for scheduled events to run. Scheduled scans will not run unless they are configured under a user name that has a password set up. If a scan is not configured with a user name and password, then the scheduled scan will not run.

OK?

To fix the problem:

Restart the computer in Safe mode, and then log on as Administrator.

Create a password for each of your Windows user accounts, and then restart the computer in Normal mode.

Log on as a user that you want the scheduled task to run for, and then follow these steps to add the new password to the scheduled macafee virus scan in the Windows Task Scheduler. Repeat the steps for each user that you created a password for.

Click Start, point to All Programs, point to Accessories, point to System Tools, and then click Scheduled Tasks.

Right-click the Macafee task, and then select Properties.

Verify that your computer and user name is correctly entered in the "Run as" box. If not, supply the correct information.

Click "Set password"

Enter the password for the user that was logged in into both windows, and then click OK.

Click OK to close the Properties window.

Restart the computer.

If adding the password does not fix the problem, then delete the Mcafee task from Windows Task Scheduler, create the scan in Macafee, and then add the correct password in the Windows Task Scheduler scheduled scan entry.

Verify that you are logged on as Computer Administrator.

Click Start, point to All Programs, point to Accessories, point to System Tools, and then click Scheduled Tasks.

Right-click the Norton AntiVirus task, and then click Delete.

Close the Windows Task Scheduler.

Start Macafee

Click Scan for Viruses.

Highlight the scan that you want to schedule.

Click Schedule under the section headed Schedule Task.

Fill in the Schedule Task, Start time, and Schedule Task Daily fields, and then click OK.

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Restart the computer.

I have given you instructions that I used for my Nortons product..It should be close or the same..

Here is a very nice document you can use to test your Task Scedule to see if its working properly.

http://service1.symantec.com/SUPPORT/tsgeninfo.nsf/docid/2002040313434013?Open&src=bar_sch_nam&docid=2002040313434013

Do me a favor...when you get this working..Call Dell and tell them to get the TECHS BACK IN THE GOOD OL USA! Or never buy a Dell again!

Lar