

Re: Internet Explorer problems

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2004-03/0064.html

From: Ann (*anonymous_at_discussions.microsoft.com*)

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Perhaps a repair job will do the trick. Suggest you check out these two articles:

http://theeldergeek.com/repair_ie6.htm

http://theeldergeek.com/repair_reinstall_ie_and_oe_6.htm

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>-----Original Message-----

> *I hope someone can help me out here. I have Windows XP Home edition and*
> *every time I try to use IE6 I get a message that says "Internet Explorer*
> *has*
> *encountered a problem and needs to close..." and it asks to tell Microsoft*
> *about this problem. I have tried to send the error report but I don't*
> *think*
> *it goes through. I have internet access because I can still get my e-mail*
> *and Instant Messenger. I installed the MSN browser and went to*
> *MicroSoft's*
> *web site and I tried reinstalling IE but it says there is a newer version*
> *already installed and won't go any further. No changes had been made*
> *recently and when I tried to use the system restore feature it says*
> *something like "no changes have been made so the system cannot be restored*
> *to that date."*
>
> *Thanks in advance for any help you can provide.*
> *Gary*

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