

Re: Unexpected shutdowns

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2004-02/3931.html

From: Chuck (*none_at_example.net*)

Date: 02/25/04

Date: 25 Feb 2004 09:19:12 -0600

On Wed, 25 Feb 2004 06:10:44 -0800, "Ivan"

<anonymous@discussions.microsoft.com> wrote:

>Recently upgraded to Windows XP Professional. My computer
>now just shuts down unexpectedly / spontaneously and
>randomly, then restarts. I formatted the hard disk, and
>clean installed XP, but the problem persists. All drivers
>seem to be ok. I've had motherboard and memory tested,
>and there are no apparent problems there. No apparent
>heating or power supply problems. I activated Windows XP
>today, but the problem still occurred. It might happen
>once in two days, and then sometimes, three times in an
>hour.
>PC Specs:
>Assus P4S533-VM motherboard,
>Pentium 1.7 Gig processor,
>384MB DDR RAM,
>Maxtor 40 GB (Master) and 80 GB (Slave) hard disks.
>Computer is connected to a LAN.
>
>Can the problem be solved?

Ivan,

Any error messages in the Event Log (Control Panel – Administrative Tools)?

Any error being flashed onscreen just before the restart? Maybe "NT Authority..." or "RPC..."?

Check for cooling problems. Are all the fans on the computer running, with clean filters? Open the case. Is there a clean airflow within?

Cheers,

Chuck

Paranoia comes from experience – and is not necessarily a bad thing.