

Help! My computer keeps restarting on its own!

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.perform_maintain/2004-02/2874.html

anonymous_at_discussions.microsoft.com

Date: 02/18/04

Date: Wed, 18 Feb 2004 14:37:50 -0800

>-----Original Message-----

>Well I know for a fact that it is not the Blaster Worm
>virus. I received that virus on my other home computer
>before, and I manually removed it and I had even
>installed Blaster removal tools to verify that it was
>completely removed. I have both Norton Internet Security
>and Norton Antivirus on this computer though, and both
>are constantly kept up to date with the virus
>definitions. Also, I do not get that countdown where it
>says it will "reboot in 60 seconds," which is typical
for
>the BlasterWorm virus. Sometimes, after restarting at
>least one time, it will just get up to the log-in screen
>to select the users and it will automatically reboot,
and
>sometimes it will just barely get to the Windows XP
>startup screen before it restarts again. However, it has
>even gone overnight without restarting, but after I come
>back from going out somewhere the following day it has
>sooner or later rebooted itself. Sometimes when it
starts
>back up after restarting itself (but this does not
happen
>all the time), it says "Windows has received a severe
>error" or something like that, and when I read the error
>log it referred to a lot of the common .dll files
>associated with Windows, such as shell32.dll, among
>others. It gave me the option to do a "send error
>report," so I did, and it came up that it may have been
a
>device driver problem... but I do not know which driver
>it could be since they all seemed to be working fine,
and
>of course I uninstalled my printer, but that did not
work
>at all. That was the most recent "device driver" I

microsoft.public.windowsxp.perform_maintain: Help! My computer keeps restarting on its own!

>downloaded, at least to my knowledge. I know that this
is
>not the first case this has happened, since on another
>website somebody else had the same issue, but the
problem
>didn't seem to be resolved. I hope that I can get this
>resolved soon! I never know when the computer will
>restart again, since it is always very unpredictable. If
>any of you have advice, further information, or know
>where I can go to find out about this issue, or if you
>know what the problem is or can further help me with
this
>issue, well all help will be greatly appreciated! Thanks!
>~Crystal~
>
>>-----Original Message-----
>>do you get any errors when it restarts?
>>any sort of countdown?
>>are ou doing anything during these reboots?
>>
>>>-----Original Message-----
>>>Ever since February 11, 2004, I have had this issue
>where
>>>my computer has constantly been restarting itself for
>no
>>>apparent reason! I am currently running Windows XP SP1
>>>Home Edition on a Gateway 500X PC, with 512 MB RAM,
2.6
>>>GHz P4 processor, and a 160 GB hard drive. I came back
>to
>>>my room that day after attending a course to find that
>my
>>>computer had restarted itself. I at first thought
>nothing
>>>of it and tried to log back into my Desktop, but not
>long
>>>after I logged back in, the system restarted itself
>>again!
>>>I then kept on trying to get back into the Desktop,
and
>>>sooner or later the computer ended up restarting
>itself!
>>I
>>>also got these error messages that said that Windows
>had
>>>experience a severe error, and it asked me to send an
>>>error report, which I did. It said that it "may" be
>>caused
>>>by a device driver problem, but I looked in the Device
>>>Manager and everything seemed to be working fine. I
>knew

Help! My computer keeps restarting on its own!

microsoft.public.windowsxp.perform_maintain: Help! My computer keeps restarting on its own!

>>>that prior to that I had reinstalled my HP Deskjet
5650
>>>printer and also Windows Update, so I uninstalled my
>>>printer first since I thought I chose the wrong
driver,
>>>but that did not seem to solve the problem. After the
>>>uninstallation of the printer, it again kept
>restarting!
>>I
>>>then thought maybe it was the recent download of
>Windows
>>>Update, so I did a System Restore to an earlier time
>>>before I downloaded the new updates, and at first I
>>>thought it solved the issue, but apparently not....so
I
>>>called Gateway, and they said it could have been
>Spyware,
>>>so I downloaded programs to remove most of the
spyware,
>>>and at first it seemed to work, but just today I shut
>>down
>>>my computer, and when I tried to log back on it
started
>>>rebooting again! If any of you can help me figure out
>>what
>>>may be causing the problem or know exactly what causes
>>the
>>>issue, well any help would be greatly appreciated!
>Thanks!
>>>.
>>>
>>.
>>
>.
>Go to add/remove programs look for IEFEAT if it's there
deleat it.also task manager –processes look for something
like wudyacatch.exe if it there do a search and remove
it.my norton didn't catch either of em.I was reboot silly
for weeks,cost me 75 bucks for tech. service to fix it.