

Re: bought a used computer

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.newusers/2007-07/msg00029.html>

- *From:* "John" <nospam@xxxxxxxxxx>
 - *Date:* Wed, 4 Jul 2007 20:25:33 -0500
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"sharon" <sharon@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:E40A9191-77A1-405D-A544-411617DFD076@xxxxxxxxxxxxxxxxxxxx>

I bought a used computer – it's a Dell Dimension 3000 Windows XP Home Edition Service Pack 2 version 5.1.2600. I've installed all critical high priority updates successfully. I installed the Adobe flash player 9 and it shows it's an installed program in the add/remove programs list but i can't access it and when I go to test players page it says I need latest flash player installed and javascript enabled. I'm still learning how to "talk" to this machine. Can anybody help computer dummy grandma? Thank you for any assistance you can give me.

Sharon

Sharon,

Go back to the control panel > add/remove programs and uninstall Adobe Flash Player 9, again.

Then use the uninstaller tool from Adobe
<http://www.adobe.com/support/flashplayer/downloads.html>

It will remove anything left behind.

Scroll down to the bottom of the page where you will find the uninstallers. Run the uninstaller for Windows Adobe.

Reinstall Adobe Flash Player 9 again. I hope this solves your problem.

John

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