

## RE: audio device – please help!

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.newusers/2006-12/msg00473.html>

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- *From:* Malke <[notreally@xxxxxxxxxxxxx](mailto:notreally@xxxxxxxxxxxxx)>
  - *Date:* Sat, 16 Dec 2006 18:31:49 -0800
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Andrew E. wrote:

Try R.clicking "my computer",properties,select device mgr,expand the tree in sounds,R.click the sounds icon,select enable,or properties,in properties,try uninstall (do not restart pc),uninstall all sound hardware,then close out,restart pc,xp will reinstall on restart.

"Carolyn" wrote:

Can someone please help me, I accidently deleted something off my computer and now it won't play any audio at all – no music, movies or anything. In the Sounds, speech and audio device properties of the control panel that there is no audio device detected. Can anyone tell me how to get this back? do i have to reinstall windows xp all over again? thanks

Please ignore Andrew E. He is a troll who gives bad advice at his best, damaging advice at his worst.

You apparently deleted the sound drivers. You need to reinstall them, not the entire operating system (Windows). Get them from:

1. The device mfr.'s website; OR
2. The motherboard mfr.'s website if hardware is onboard; OR
3. The OEM's website for your specific machine if you have an OEM computer (HP, Dell, Sony, etc.).

Read the installation instructions on the website where you get the drivers.

To find out what hardware is in your computer:

1. Read any documentation you got when you bought the computer.
2. If the computer is OEM, go to the OEM's website for your specific model

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machine and look at the specs (you'll be there to get the drivers anyway)  
3. Download, install and run a free system inventory program like Belarc Advisor. The older Aida32 is good for this, too.

[http://www.belarc.com/free\\_download.html](http://www.belarc.com/free_download.html) – Belarc Advisor

<http://www.aumha.org/free.htm> – Aida32 (hosted on Jim Eshelman's site)

Malke

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MS–MVP Windows Shell/User  
Elephant Boy Computers  
www.elephantboycomputers.com  
"Don't Panic"

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